

## **Pre-Contractual Information - Technical Specifications**

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### JUVENTUS SUMMER CAMP 2023

- **Organiser**

The technical organisation of packages included in the “2023 JUVENTUS SUMMER CAMP” Offer is entrusted to Holiday System srl, via G. Matteotti 1/E, 38065 Mori (TN), pec: [holidaysystem@pec.it](mailto:holidaysystem@pec.it), tel: 04641990150.

Summer Camp customer care service: EMAIL [juvesummercamp@jcamp.it](mailto:juvesummercamp@jcamp.it), TEL +39 0464 1990150.

- **Mandatory insurance**

- details of the travellers’ guarantees pursuant to Article 47 TC:

policy no. 4032451200121 Tua Assicurazioni S.p.A., Largo Nuvolari 1 20143 Milan, tel. 800533533, that covers in case of insolvency or bankruptcy of the Organiser, the refund of the price paid for the purchase of the package, in addition to any expenses incurred for the immediate return of the Participant (in case of travel abroad), within the limit of the maximum of € 270,000.00.

The guarantee shall apply only if:

(i) the Organiser's state of insolvency has been legally ascertained by a measure that can no longer be challenged;

(ii) the performance due to the Participant has not been carried out in full, as the above measure was taken prior to the provision of the services included in the package;

(iii) the credit for the refund of the price has been ascertained as part of the Organiser’s insolvency procedure;

- details of the civil liability insurance policy:

Public Liability primary insurance policy no. 64/M11929065 entered into with ITAS Assicurazioni

Limits: up to € 6,000,000.00 per claim, € 6,000,000.00 per injured party, € 6,000,000.00 for damage to property and third parties + professional liability

- accident policy:

The insurance stipulated with ITAS Assicurazioni covers accidents suffered by Participants at the Juventus Summer Camp and is effective from the time the Participant is dropped off until being returned to the parent/guardian.

The insured sums and the indemnity limits are understood to be per person:

permanent invalidity – insured sum €150,000.000

death – insured sum €100,000.00

refund of medical expenses - maximum €5,000.00

1. Costs for hospitalisation fees, medical assistance, treatments, physiotherapy and rehabilitation treatments, medicines and examinations, costs for surgical interventions, and more specifically the fees of the surgeon, anaesthetist and any other person participating in the surgery, operating theatre fees and surgical material, therein including therapeutic equipment and endoprostheses applied during the surgery;
2. Costs for specialist examinations and medical assessments, therein including medical fees, consequent to the accident;
3. Costs for the purchase of prosthetic devices, rendered necessary by the accident, including dental prostheses

The refund is paid once the treatment is completed, upon submission of the original fee notes, itemised lists and receipts, duly receipted, subject to deducting a percentage excess of 20%.

**Only for English Camp Ardingly:**

Travel insurance signed with Zurich Insurance plc covers the risks listed below with the relative maximum coverage:

- First aid and other medical expenses: £2,000,000
- Personal incidents: £30,000
- Luggage: £1,000
- Personal liability: £1,000,000
- Legal fees abroad: £10,000

Please note that the policy is in the name of ELAC Study Vacations. with registered office in Bath (UK) – 22 Milsom St, as organizer and provider of the tourist services covered by the package. In the event of a claim, the Participant who intends to activate the accident policy must contact Holiday System S.r.l.

### **Only for English Camp New York:**

Travel insurance signed with the company White Horse Insurance Ireland dac covers the risks listed below with the relative maximum coverage:

#### 1. ACCIDENT INSURANCE FOR ALL RISKS

to cover accidents caused by accident, violence or exterior during the organized trip and resulting in actual bodily injury resulting in death or permanent disability.

Sums insured per traveler: € 85,000.00 for permanent disability; € 15,000 in case of death, without application of deductible. The right of recourse is in favour of the insured. Permanent disability is paid according to D.P.R. 30/06/65 N.1124 T.U. and subsequent amendments.

#### 2. BAGGAGE COMPENSATION

– Refund of lost or stolen baggage during the trip or stay, up to € 2,500

– Personal effects € 480

#### 3. DELAYED BAGGAGE DELIVERY

Refund the purchase of basic necessities, documented by original receipts, up to € 500, in the event that, during the outward journey, the carrier delays the delivery of baggage beyond 12 hours.

#### 4. REIMBURSEMENT OF HEALTH AND ASSISTANCE EXPENSES

It provides the following coverage for expenses and assistance to the traveler:

- Medical, pharmaceutical and hospital expenses incurred during the stay: up to € 2,500,000
- Extension of stay by medical prescription, up to € 75 per day / max € 750
- Travel of a family member / accompanying person in case of hospitalization of the traveler more than 5 days
- Living expenses € 75 per day / max € 750
- Sending medicines abroad
- Medical and health assistance for pre-existing pathology € 50,000

#### 5. COVID-19 SPECIAL

In addition to the above coverage, it covers the costs for:

- Extension of stay due to quarantine or COVID-19 infection up to € 100 per day / max € 1,500
- Diagnostic tests for Covid-19 symptoms € 200

We inform you that the policy is in the name of Interstudioviaggi S.p.A. - Registered office: Via Abbadesse, 38 – 20124 Milan Tax Code / VAT number IT04224530156, as organizer and supplier of the tourist services covered by the package. In the event of a claim, the Participant who intends to activate the accident policy must contact Holiday System S.r.l.

- **Catalogue Validity**

The catalogue offered on the Website [camp.juventus.com](http://camp.juventus.com) (hereinafter, the Website), the respective prices and the general terms of sale are valid until 8 August 2023.

- **Package characteristics**

The Juventus Summer Camp package concerns summer football courses in the tourism locations indicated on the Website, split into weekly periods on an “all inclusive” basis. Juventus Summer Camp is aimed at children between the ages of 8 and 17 years old;

With the exception of the “Girls Camp” dedicated to girls, all other packages offered on the Website are aimed exclusively at boys.

**THE PARTICIPATION FEE INCLUDES:**

- administration fee;
- Only for English and Residential Camps: full board: breakfast, lunch, dinner and one break per day (according to a menu with different selections designed with the collaboration of our experts);
- Only for English and Residential Camps: accommodation in rooms with 2, 3 or 4 beds;
- Only for Non-Residential Camps: lunch and one break per day (according to a menu with different selections designed with the collaboration of our experts);
- supervision and assistance service;
- medical assistance;
- third party civil liability insurance;
- accident insurance;
- welcome kit, as specified on the Website;
- training and technical education with staff from the Juventus projects, made up of FIGC licensed coaches and/or graduates in motor sciences;
- staff dedicated to leisure time entertainment;
- tour of the Juventus Stadium in Turin, with a visit to the Museum, for participants at the Black & White Camp and for participants in the Summer Camp Sestriere.
- air transport, airport costs and taxes and transfer by GT coach from the airport to Ardingly College and vice versa, for the Juventus English Camp Ardingly package only;
- entry and exit taxes, for the Juventus English Camp Ardingly package only;
- English language course taught by qualified native speakers, for the Juventus English Camp Ardingly package only;
- trips and excursions as stated in the catalogue on the Website for the Juventus English Camp Ardingly package, for the MasterClass Camp Turin package and for the Juventus Summer Camp Sestriere package;
- certificate of participation and final gadgets.

With the sole exception of the Juventus English Camp Ardingly package, transportation from and to the place of residence of the Participant is not included in the services provided.

- **Language in which the services are provided**

The assistance services are provided in Italian and/or English, the entertainment and training services are provided by Italian staff who speak Italian and, generally, also English. The remaining services (for example, catering, reception) are provided in Italian.

The services of the Juventus English Camp Ardingly and New York packages are provided in English.

- **Destination, hotel and package dates**

<b>MASTERCLASS CAMP TORINO</b>		<b>HOTEL</b>	<b>NOTE TIPOLOGIE PARTECIPANTI</b>
Period 1	9/7/23-15/7/23	Jhotel	
Period 2	16/7/23-22/7/23	Jhotel	

<b>SESTRIERE Piemonte</b>		<b>HOTEL</b>	<b>NOTE TIPOLOGIE PARTECIPANTI</b>
Period 1	18/06/23-24/06/23	Grand Hotel Sestriere	

Period 2	25/06-1/7/23	Grand Hotel Sestriere	
Period 3	2/7/23-8/7/23	Grand Hotel Sestriere	
Period 4	9/7/23-15/7/23	Grand Hotel Sestriere	
Period 5	16/7/23-22/7/23	Grand Hotel Sestriere	
Period 6	23/7/23-29/7/23	Grand Hotel Sestriere	
Period 7	30/7/23-5/8/23	Grand Hotel Sestriere	

<b>CHIANCIANO TERME Toscana</b>		HOTEL	NOTE TIPOLOGIE PARTECIPANTI
Period 1	18/06/23-24/06/23	Fortuna Resort	
Period 2	25/06-1/7/23	Fortuna Resort	
Period 3	2/7/23-8/7/23	Fortuna Resort	
Period 4	9/7/23-15/7/23	Fortuna Resort	
Period 5	16/7/23-22/7/23	Fortuna Resort	<b>ANCHE RAGAZZE</b>
Period 6	23/7/23-29/7/23	Fortuna Resort	<b>ANCHE RAGAZZE</b>

<b>VINOVO - PINEROLO Piemonte</b>		HOTEL	NOTE TIPOLOGIE PARTECIPANTI
Period 1	2/7/23-8/7/23	Hotel Barrage	
Period 2	9/7/23-15/7/23	Hotel Barrage	
Period 3	16/7/23-22/7/23	Hotel Barrage	
Period 4	23/7/23-29/7/23	Hotel Barrage	
Period 5	30/7/23-5/8/23	Hotel Barrage	
Period 6	2/7/23-8/7/23	Hotel Barrage	

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<b>ARDINGLY UK</b>		HOTEL	NOTE TIPOLOGIE PARTECIPANTI
Period 1	02/07/2023 - 16/07/2023	Ardingly College	
Period 2	17/07/2023 - 31/07/2023	Ardingly College	

<b>NEW YORK USA</b>		HOTEL	NOTE TIPOLOGIE PARTECIPANTI
Period 1	06/07/2023 - 20/07/2023	Mount Saint Vincent College	
Period 2	20/07/2023 - 03/07/2023	Mount Saint Vincent College	

All residential packages on an “all inclusive” basis include overnight accommodation in rooms with 2-3-4 beds and full board: breakfast, lunch, dinner and one break per day (according to a menu with several selections designed in collaboration with our experts).

The rooms are generally assigned after 3:00 p.m. on the day of arrival and will need to be returned by 9:00 a.m. on the day of departure.

- **Information for Participants with reduced mobility**

In view of the fact that football courses represent the basic element of the Juventus Summer Camp package, to assess whether or not the package is suitable for a person with reduced mobility, at the request of the Parent, based upon the medical documentation, precise information will be provided on the suitability of the package which takes account of the specific requirements of the child.

- **Cancellation of the package in the event of failure to reach the minimum number of participants**

The services relating to the Juventus Summer Camp packages are provided by the Organiser within a group and the performance of the services is subject to reaching the minimum number of Participants as specified below:

<b>MASTERCLASS CAMP TORINO Vinovo (TO)</b>	Minimum Participants
Period 1	60
Period 2	60

<b>SESTRIERE Piemonte</b>	Minimum Participants
Period 1	50
Period 2	50

Period 3	50
Period 4	50
Period 5	50
Period 6	50
Period 7	50

<b>VINOVO-PINEROLO Piemonte</b>	Minimum Participants
Period 1	50
Period 2	50
Period 3	50
Period 4	50
Period 5	50

<b>CHIANCIANO TERME Toscana</b>	Minimum Participants
Period 1	50
Period 2	50
Period 3	50
Period 4	50
Period 5	50

<b>ARDINGLY UK</b>	Minimum Participants
Period 1	25
Period 2	25

<b>NEW YORK USA</b>	Minimum Participants
Period 1	60
Period 2	60

The Organiser reserves the right to cancel the package in the event of failure to reach the minimum number of Participants indicated above, by written notice sent at least 20 days before the start date of the package.

In this case, Article 10 of the General Terms of Contract will apply.

- **Payments (Art. 7 of the General Terms)**

- For bookings made within the 8th of May 2023, the Purchaser must pay a deposit on the Total Price (hereinafter "Deposit"), which includes a Deposit on the Participation Fee and the full cost of the Early Cancellation, if signed, within 7 days from the date of submittal of Order Form

The balance of the Total Price must be paid by bank transfer:

- from 2 May to 12 May 2023 if the booking has been made for:  
Sestriere 1 – Sestriere 2  
Chianciano Terme 1 - Chianciano Terme 2  
Juventus English Camp Ardingly 1  
Juventus English Camp New York 1
- from 19 May to 1 June 2023 if the booking has been made for:  
Sestriere 3 – Sestriere 4  
Chianciano Terme 3 - Chianciano Terme 4  
MasterClass Camp Turin 1  
Vinovo 1 – Vinovo 2  
Juventus English Camp Ardingly 2  
Juventus English Camp New York 2
- from 8 June to 19 June 2023 if the booking has been made for:  
Sestriere 5 – Sestriere 6 – Sestriere 7  
Vinovo 3 – Vinovo 4 – Vinovo 5  
Chianciano Terme 5 – Chianciano Terme 6  
MasterClass Camp Turin 2.

The deposit may be paid by credit card (Visa and Mastercard) or debit card or by bank transfer.

The balance may be paid by bank transfer sent to:

Account holder: Holiday System srl

Banca Popolare dell'Alto Adige

IBAN: IT 81 R 05856 20800 088571193753

SWIFT: BPAAIT2B088

with REFERENCE: Participant name, Location, Period

- For bookings made after 8 May 2023 the Purchaser must pay the Total Price within 7 days from sending the Order Form. The Total Price may be paid by credit card (Visa and Mastercard) or debit card or by MyBank online transfer.

- **Withdrawal from online sale - exclusion of the right of withdrawal**

The agreement, being classified as a “distance contract” in accordance with Article 45, 1st paragraph, letter g) of the Consumer Code (“*any contract signed between the Professional and the consumer as part of an organised distance sale or service provision scheme without the simultaneous physical presence of the Professional and the consumer, through the exclusive use of one or more means of distance communication until the conclusion of the contract, including the conclusion of the contract itself*”) is not subject to the exercise of the right of withdrawal, in accordance with Article 47, paragraph 1, letter g) of the Consumer Code, which governs and lists the cases of exclusion. Without prejudice to the foregoing, the Participant will have the right to withdraw from the contract at any time prior to the start of the package subject to paying the withdrawal costs (penalties) indicated in the item “Participant's Withdrawal and Penalties”.

- **Participant's Withdrawal and Penalties (Art. 11 General Terms)**

In the event of the withdrawal from the contract by the Participant prior to departure, for any reason, even unforeseen and unexpected, beyond the cases envisaged by Article 40, paragraph 2 and Article 41, paragraphs 4 and 7 of the Tourism Code and Art. 11 of the Summer Camp General Terms, a penalty will be charged.

The amount of the penalty will be calculated by adding together any cost of the Early Cancellation, if signed, the cost for other services requested and already rendered, and the following percentages of the participation fee, calculated on the basis of how many days prior to the start of the package the cancellation occurred (the calculation of days does not include the withdrawal, notice of which must be received on a working day prior to the start of the package):

- more than 21 days prior to departure 25%;
- from 20 to 5 days prior to departure 50%;
- from 4 to 0 days prior to departure 90%;
- once the stay has started 100%.

- **Replacement Conditions (Art. 14 of the General Terms)**

The methods and terms of replacement are governed by Article 14 of the Summer Camp General Terms.

- **Necessary documents for using the package (Art. 15 and 16 of the General Terms)**

(i) Identity card or individual passport (mandatory for the Camp Calcio + Inglese package) or personal document valid for travel abroad, in addition to the requirements indicated, with regard to the exit from the country of children under 14 years of age and for those for whom an authorisation issued by the Judicial Authority is required, on the website of the Italian State Police, <http://www.poliziadistato.it/articolo/191/>;

(ii) Certificate confirming the absence of infectious syndromes;

(iii) Registration form to be completed digitally by the Parent via the link sent to the email address of the latter;

(iv) Medical certificate of fitness for competitive or non-competitive sporting activity;

(v) Clearance from the relevant club in the case of a Participant who has already reached 14 years old and has multiyear membership;

(vi) Shockproof goggles with celluloid frame and shatter-proof graduated polycarbonate lenses (if glasses are worn);

Foreign citizens must find the information for entry to Italy through their diplomatic representations in Italy and/or follow the information and instructions for entry to Italy published by the Italian Ministry for Foreign Affairs (<https://vistoperitalia.esteri.it/home.aspx>). In any case, the Participant must check, before departure, with the competent authorities, making any necessary changes prior to travel.

The Purchaser must in any case inform the Organiser of the citizenship and residence of the Participant at the time of the booking request for the package and, at the time of departure, must definitively ensure that they hold individual identity documents and any other valid documents, as well as any visas for their stay or transit, and any health certificates that may be required.

Moreover, in order to evaluate the socio-political, health and other useful information concerning the destination country and, therefore, the objective usability of the services purchased or those to be purchased, the Purchaser is obliged to obtain general official information from the Ministry for Foreign Affairs, published on the Farnesina institutional website [www.viaggiaresicuri.it](http://www.viaggiaresicuri.it).

The information above is not contained in the online or paper catalogues of the Tour Operator, since they contain general descriptive information as indicated in Article 34 of the Tourism Code and information that does not change over time. The same must therefore be obtained by the Purchaser and the Participant. The Organiser will not be liable for any damage that may be caused to Participants due to the impossibility of commencing and/or continuing the journey, due to the lack of or irregularity of the required documents and/or the failure to respect the health requirements and respective formalities for the destination country. The Organiser may not, therefore, be held liable for the Participant's failure to depart and will not, therefore, provide any refund of the price of the stay or supplementary costs (cancellation, repatriation, hotel, taxi, etc.).

For further information, reference is made to Articles 15 ("Mandatory declarations and Certificates necessary to use the package to be sent prior to the start of the trip") and 16 ("Participant's Obligations") of the Summer Camp General Terms.

- **Insurance against cancellation costs (Art. 23 of the General Terms)**

The participation fee does not include insurance for cancellation costs. It is possible to enter into, when making the booking of the package tour, the Early Cancellation agreement which operates only



in certain circumstances. It is also possible to enter into special insurance policies against cancellation costs of the package. In that case, the rights arising from the insurance contracts must be exercised directly in relation to the insurance companies involved, under the conditions and by the methods envisaged by those policies.

- **Privacy policy pursuant to Article 13 of Italian Legislative Decree no. 196/2003 and Article 13 of Regulation (EU) 2016/679**

The data communicated by the Purchaser, necessary to execute the package contract, are processed in accordance with the provisions of the aforementioned legislation (European Regulation 679/2016 and Legislative Decree 196/2003 as amended) and the confidentiality obligations to which the Organiser is bound in relation to personal data protection. The personal and special data are processed as part of the Summer Camp package to allow for the management of the order form, the conclusion and execution of the package contract, to provide support services and to manage payments. For the performance of the services covered by the tourist package agreement, the data are communicated to the suppliers of the services included in the tourist package. The data subjects may at any time exercise the rights that the applicable law regarding the protection of personal data attributed to them. For any further information on personal data processing by the Organiser, see the specific Privacy Policy for Juventus Summer Camps published in the Camp Legal Information section.

- **Mandatory notice pursuant to Article 17 of Italian Law no. 38/2006**

Italian law punishes crimes concerning prostitution and child pornography with imprisonment, even if committed abroad.

## **EARLY CANCELLATION**

1. This cancellation agreement, which can be signed at the same time as the Contract, allows the Participant to withdraw from the Contract and to cancel the registration to the Juventus Summer Camp in the case of conditions envisaged in Art. 3 below.
2. The cancellation agreement involves the payment of an additional non-refundable sum amounting to €45.00 for 1 week packages in the locations of Sestriere, Vinovo and Chianciano Terme, amounting to €90.00 for 1 week packages at the MasterClass Camp Turin and for 2 week packages in the locations of Sestriere, Vinovo and Chianciano Terme, amounting to €150.00 for 2 week packages at the MasterClass Camp Turin, at the Juventus English Camp Ardingly and at the Juventus English Camp New York
3. The Organiser grants to the Participant the right to withdraw from the Contract in the following cases:
  - i. if the Participant is unable to participate at the camp due to illness, death or accident happened to the themselves or to their parents, brothers, sisters, grandparents, nieces.
  - ii. if the Participant is unable to participate at the camp due to natural disasters declared by the Authorities
  - iii. if the Participant is unable to participate at the camp due to mechanical failure of the mean of transportation
  - iv. if the Participant has not passed the school year or must retake the exams prior to the start of the next school year
  - v. If the Participant's documents have been stolen
  - vi. If the Participant's cat or dog has to undergo a surgical procedure not procrastinable in the 7 days before the Camp starts.
4. This cancellation agreement must be requested and signed, by selecting the respective box, strictly upon completing the Order Form and the amount envisaged therein must be paid at the same time as the payment of the Participation Fee; otherwise, it will not be effective.

5. The right of withdrawal must be exercised in writing. The request for withdrawal must be received by email to the address [juvesummercamp@jcamp.it](mailto:juvesummercamp@jcamp.it) within five calendar days of the occurrence of the cause, or in any case by the start date of the Juventus Summer Camp if the term of five days indicated above falls after the start date of the camp, indicating the reason for the withdrawal and presenting the documentation certifying the reason for the impediment.
6. If the right of withdrawal is exercised in accordance with Art. 5 above, the Organiser will refund all sums paid by the Purchaser on behalf of the Participant except the cost of the “Early Cancellation” option within 14 (fourteen) working days from receiving the documentation proving the right to exercise the withdrawal. The refund is excluded if the Participant has not communicated to the Organiser the request for withdrawal by the term indicated in Art. 5.