

GENERAL TERMS AND CONDITIONS OF SALE OF THE JUVENTUS SUMMER CAMP 2024 TOURIST PACKAGE

Conditions drawn up in accordance with European Directive 2015/2302, implemented by Legislative Decree 62/2018

Object and content of the contract for the sale of the tourist package

An integral part of the travel contract (hereinafter the "Contract") are the following general terms and conditions (hereinafter the "General Conditions") as well as the description of the tourist package on the Online Website, the Pre-contractual Information Sheet-Technical Data Sheet, the Standard Information Form, the Juventus Summer Camp Code of Conduct, as well as the booking confirmation of the services requested by the Purchaser, . By signing the proposal for the sale of a tourist package, the Buyer expressly declares that he/she has read, understood and accepted, in the name and on behalf of the Participant, both the Contract as governed therein, the warnings contained therein, and these General Conditions, the Pre-contractual Information-Technical Data Sheet and the Juventus Summer Camp Code of Conduct.

At the time of conclusion of the Contract or, in any case, as soon as possible, the Organiser shall provide the Purchaser with a copy or confirmation of the Contract on a durable medium.

1. Legislative sources

The sale of tourist packages, which have as their object services to be provided both nationally and internationally, is governed by art. 32-51 novies of Legislative Decree no. 79 of 23 May 2011 (so-called "Legislative Decree no. "Tourism Code"), as amended by Legislative Decree no. 62 of 21.05.2018 implementing EU Directive no. 2015/2302, and its subsequent amendments, as well as by the provisions of the Civil Code on transport and mandate, as applicable.

2. Administrative regime

1. The Organizer of the tourist package is authorized to carry out the respective activities according to current legislation, including regional or municipal legislation, given the specific competence.
2. The Organiser shall inform third parties, before the conclusion of the Contract, of the details of the insurance policy for the coverage of risks arising from civil liability, as well as the details of the other optional or mandatory guarantee policies, to protect travellers for the coverage of events that may affect the taking or execution of the holiday, such as cancellation of the trip, o coverage of medical expenses, early return, loss or damage to luggage and confirmation of a specific policy, stipulated in accordance with the law, against the risks of insolvency or bankruptcy of the organizer for the purpose of repayment of the sums paid by the Buyer or the return of the Participant to the place of departure where the tourist package includes the transport service.
3. Pursuant to art. 18, paragraph VI, of the Tourism Code, the use in the company name of the words "travel agency", "tourism agency", "tour operator", "travel broker" or other words and phrases, even in a foreign language, of a similar nature, is allowed only to the authorized companies referred to in the first paragraph.

3. Definitions

For the purposes of this Agreement, the terms set forth shall have the following meanings.

- a) *Purchaser*: the person who signs and transmits the Order Form as defined *below* and purchases the Juventus Summer Camp package in the name and on behalf of the Participant;
- b) *Unavoidable and extraordinary circumstances*: a situation beyond the control of the party invoking such a situation and the consequences of which would not have been avoided even if all reasonable measures had been taken;

- c) *General Terms and Conditions or Summer Camp General Conditions*: these general conditions that govern the terms and conditions of purchase and use of the Juventus Summer Camp tourist package, organized by Holiday System srl, as defined below;
- d) *Contract*: the set of information on the Website, the Order Form, the automatic email and confirmation of registration for the Summer Camp received by the Purchaser, these General Conditions, the Facilitated Termination Addendum where required, the Pre-Contractual Information-Technical Data Sheet, the Standard Information Form, the Juventus Camp Code of Conduct, and all other protocols, regulations, procedures, policies, which the Purchaser, by sending the Order Form, declares to have read, understood and accepted;
- e) *Lack of conformity*: a non-fulfilment of the tourist services included in a package;
- f) *Facilitated Cancellation*: the cancellation agreement that can be signed at the same time as the request for registration for the Summer Camp that allows you to withdraw from the Contract and cancel the tourist package contract upon the occurrence of the conditions provided for therein. The agreement provides for the payment of an additional sum as indicated in the Facilitated Termination Addendum.
- g) *Parent*: the person exercising parental responsibility of the Participant;
- h) *Girls Camp Chianciano Terme*: the offer in the catalogue relating to the Juventus Summer Camp tourist packages aimed specifically and exclusively at girls aged between 8 and 17 years;
- i) *Organiser*: the trader who combines packages and sells them or offers them for sale directly or through or in conjunction with another trader. In this case: Holiday System srl, C.F., P.IVA and registration number in the Trento 01554560225 Business Register, with registered office in Mori, Via Matteotti 1/E;
- j) *Juventus Summer Camp*: the catalogue, i.e., the set of tourist packages relating to the summer football courses offered by the Organizer in the tourist locations indicated on the Site, divided into shifts on a weekly basis with the possibility of participating in more than one week, with the "RESIDENTIAL" formula, i.e. including accommodation and meals, or in the "NON-RESIDENTIAL" formula, i.e. without overnight stay and with only lunch and snack included. Juventus Summer Camp is aimed at boys and girls and between the ages of 8 and 17, with the exception of the "Girls Camp Chianciano Terme" which offers a technical program also dedicated to girls.
- k) *MasterClass Camp Torino*: the offers in the catalogue relating to the Juventus Summer Camp tourist packages aimed at children aged between 8 and 17 in the town of Turin (TO);
- l) *Order form*: the online form completed by the Buyer with which the latter books the travel package in the name and on behalf of the Participant;
- m) *Participant*: the child, aged between 8 and 17 years, who participates in the Juventus Summer Camp, with the prior express authorization of the Parent, and who is authorized to use the services of the tourist package based on the contract concluded by the Purchaser in the name and on behalf of the Participant, within the scope of application of the law on organized tourism contracts;
- n) *Total Price*: the price determined in the Order Form consisting of:
 - a) Participation fee;
 - b) cost of the Facilitated Cancellation, if subscribed.
- o) *Professional*: any public or private natural or legal person who, in the context of his commercial, industrial, artisanal or professional activity in organized tourism contracts, acts, including through another person acting in his name or on his behalf, as an organizer, seller, professional who facilitates related tourist services or as a provider of tourist services, pursuant to the regulations set out in the Tourism Code;
- p) *Participation fee*: the price of the Juventus Summer Camp package to be understood as inclusive of administrative and management costs and all applicable taxes or duties;
- q) *Contact person*: the Organizer's contact person at each Juventus Summer Camp, responsible for the minor in his/her place of stay;

- r) *Repatriation*: the return of the Participant to the place of departure or other place agreed by the Contracting Parties.
- s) *Website*: the website camp.juventus.com dedicated to the online sale of Juventus Summer Camp tourist packages, created and managed by the Organizer;
- t) *Durable medium*: any tool that allows the Buyer or Professional to store the information that is personally addressed to him in order to be able to access it in the future for a period of time appropriate to the purposes for which it is intended and that allows the identical reproduction of the information stored;

4. Notion of package travel

A package holiday is defined as a combination of at least two different types of travel services, such as:

1. passenger transport;
2. accommodation that is not an integral part of passenger transport and is not intended for residential purposes, or for long-term language courses;
3. the rental of cars, other vehicles or motorcycles and requiring a category A driving licence;
4. any other tourist service that is not an integral part of one of the tourist services referred to in numbers 1), 2) or 3), and is not a financial or insurance service, for the purposes of the same trip or holiday if at least one of the following conditions is met:
 - 1) such services are combined by a single Trader, including at the request of the Buyer or in accordance with a selection thereof, before a single contract is concluded for all services;
 - (2) These services, even if concluded under separate contracts with individual suppliers, are:
 - 2.1) purchased at a single point of sale and selected before the Buyer consents to payment;
 - 2.2) offered, sold or invoiced at a flat or global price;
 - 2.3) advertised or sold under the designation "package" or similar designation;
 - 2.4) combined after the conclusion of a contract by which the Professional allows the Buyer to choose from a selection of different types of travel services or purchased from separate Professionals through linked online booking processes where the name of the Buyer and the Participant, the payment details and the e-mail address are transmitted by the Professional with whom the first contract is concluded to one or more Professionals and the contract with the latter or professionals is completed no later than 24 hours after confirmation of the booking of the first tourist service.

5. How to Book: – The Purchase Proposal

1. The proposal for the purchase of a tourist package can be made by the Purchaser by sending the Order Form to the Organiser using the online mode of the Website.
Before proceeding with the sending of the purchase proposal, through the transmission of the Order Form, the Buyer is informed, by means of a special information form ("Standard Information Form") which can be consulted by hyperlink, that the combination of services that is proposed on the Site is a package within the meaning of European Directive 2015/2302 and that he/she will therefore benefit from all the rights that apply to packages.
The Purchaser will be asked to read and accept these General Terms and Conditions, the Pre-Contractual Information-Technical Data Sheet and will be provided with a summary of the information on the essential characteristics of the chosen tourist package.
2. The Purchaser must fill in the Order Form, following all the steps provided in the "Sign up now" and "Buy now" sections of the Site, make the payment required for the purchase of the tourist package, or credit/prepaid card or bank transfer or through Pagolight financing and receive from the Organizer the communication of acceptance of the purchase proposal.

3. In correspondence with the various technical steps to be followed for the purchase of the tourist package on the Site, it is always possible to correct any errors before submitting the Order Form. At the time of proceeding with the transmission of the Order Form, the Buyer will be informed that such transmission implies the obligation to pay the price indicated, through the "CONFIRM ORDER" button.
4. The various technical steps for submitting the Order Form are summarized as follows:
 - (a) selection of the tourist package you intend to purchase;
 - (b) selection of any promotions and the period of development of the tourist package;
 - (c) possible signing of the cancellation agreement called "Facilitated Termination";
 - (d) entering the details of the Buyer, the Parent (if different from the Buyer) and the Participant;
 - (e) before proceeding with the confirmation, the Purchaser will be asked to verify the data (the Purchaser must, therefore, verify the data and, in case of identification of any errors, go back to modify and correct the data entered), read the Pre-contractual Information-Technical Data Sheet and the Standard Information Form, and expressly accept these General Conditions and the Juventus Camp Code of Conduct and all the other documents that are an integral part of it of the Contract and finally select the method of payment;
 - (f) at the end, the Buyer must press the "CONFIRM ORDER" button. The purchase order implies the obligation to pay and the forwarding of such order is therefore equivalent to the simultaneous authorization to withdraw the sums provided for in the Contract;
 - (g) upon submission of the Order Form, the Buyer will receive an automatic response message from the Organiser that the Order Form has been received. The automatic e-mail sent by the Organiser does not constitute acceptance of the purchase proposal. Any details not reported correctly must be promptly reported by the Buyer to the Call Center by calling the number indicated in the automatic email confirming receipt of the Order Form. Therefore, when submitting your purchase proposal, it is important to make sure that you have entered a valid email address.
5. The Purchaser, following the procedure indicated above on the Website, sends the contractual proposal to the Organiser in the name and on behalf of the Participant. The acceptance of the purchase proposal by the Organizer will take place, subsequently, by separate e-mail and is subject to verification of the payment of the Deposit, i.e. the Total Price for bookings made after 8 May 2024, as better specified in the following article
6. The acceptance of the proposal to purchase the package is considered completed pursuant to art. 1326 of the Italian Civil Code, with the consequent conclusion of the contract, with the payment of the Deposit or the Total Price (if payment in a single tranche has been selected) by the Buyer. Payment is deemed to have been made when the sums are received by the Organiser. The Organizer, after receiving confirmation that the sums (Deposit or Total Price) have been credited, will send an email confirming the acceptance of the proposal to purchase the tourist package and therefore the conclusion of the Contract. In case of non-payment of the aforementioned sums (Deposit or Total Price) on the established dates, the purchase proposal will be considered forfeited with consequent automatic forfeiture of the reservation.
7. The information relating to the tourist package not contained in the contractual documents will be provided by the Organiser in regular fulfilment of the obligations imposed on it before the start of the package.
8. The Purchaser acknowledges and accepts that the restriction measures ordered by the competent Authority regarding the containment and management of the Covid-19 health emergency may make it impossible to provide the service covered by the tourist package. In this case, the Organiser will inform the Purchaser and the Participant of the impossibility of rendering the service and the discipline provided for by art. 88 bis of Legislative Decree no. 18 of 17 March

2020 on the subject of refunds of tourist packages due to the supervening impossibility due to the epidemiological emergency from Covid-19.

6. Payments

1. Following the submission of the Order Form, the following amounts must be paid:
 - (i) For bookings made by 8 May 2024, the Purchaser must pay a deposit on the Total Price (hereinafter "Deposit"), which includes a deposit on the Participation Fee and the full cost of the Facilitated Cancellation, if signed within 7 days from the date of sending the Order Form by credit card or bank transfer.
The balance of the Total Price must be paid by bank transfer:
 - a. by 13 May if you have booked for:
 - Sestriere rounds 1 –2
 - Chianciano Terme rounds 1 –2 – 3
 - Pinzolo round 1
 - English Camp Bath round 1
 - b. by 3 June if you have booked for:
 - Sestriere shifts 3 – 4
 - Vinovo rounds 1 – 2
 - Chianciano Terme shifts 4 - 5
 - MasterClass Camp Torino turns 1 – 2
 - Pinzolo shifts 2 - 3
 - English Camp Bath round 2
 - c. by 20 June if you have booked for:
 - Sestriere shifts 5 - 6 - 7
 - Chianciano Terme shifts 6 – 7
 - Vinovo shifts 3 – 4 – 5
 - Pinzolo round 4
 - MasterClass Camp Torino round 3
 - (ii) For bookings made after 8 May 2024, the Buyer must pay the Total Price within 7 days from the date of submission of the Order Form.

Failure to pay the balance by the established dates constitutes an express termination clause pursuant to Article 1456 of the Italian Civil Code. such as to determine, on the part of the Organiser, the legal termination of the tourist package contract to be carried out by simple written communication via email to the Purchaser's e-mail address with the right to withhold the deposit paid, as a penalty, without prejudice to compensation for greater damages.

2. Payment can be made by credit card or prepaid card at the same time as sending the Order Form or by bank transfer within 7 days from the date of sending the Order Form. In the event that the payment by credit card is not successful, the Buyer must make the payment by bank transfer within 7 days from the date of sending the Order Form to the following coordinates:

Account holder: Holiday System srl

People's Bank of South Tyrol

IBAN: IT 81 R 05856 20800 088571193753

Swift: BPAAIT2B088

with REASON: Participant name, Location, Period

Payment is deemed to have been made when the sums are received by the Organiser.

3. At the time of sending the Order Form, the Purchaser may also, if provided by the Organiser for the package selected at the time of purchase, choose the financed payment formula, which can be optioned in the booking process, through financing offered by the partner Compass S.p.A. with the Pagolight tool, (hereinafter "Pagolight"). In this case, the Buyer will be directed directly to Pagolight's online platform where he/she will have to enter the data necessary to apply for the loan and, no later than the following 7 days, he/she will have to send Pagolight the documentation requested by the latter for the finalization of the loan contract. The financing agreement will be formalized between the Buyer and Pagolight, without any liability or obligation on the part of the Organizer. The amount financed will refer to the Total Price to be paid (including the Participation Fee and the amount of the Facilitated Cancellation, if subscribed). In the event that Pagolight does not authorise the requested financing, the Buyer shall pay the Total Price directly.

7. Price

1. The prices of the tourist packages published online on the Site are expressed in Euros. The price of the tourist package or Participation Fee is inclusive of the administrative and management fees of the file and all applicable taxes or duties.

The Total Price determined in the Order Form is composed of:

- a) Participation fee;
- b) Fee for the Facilitated Cancellation, if signed;
2. Unless otherwise specified, the Participation Fee expressed in the catalogue on the Site includes:
 - practice management fee;
 - Only Residential Camp and English Camp: full board: breakfast, lunch, dinner and one break per day (according to a menu designed with the collaboration of our experts with the possibility of choice);
 - Non-Residential Camp only: lunch and one break per day (according to a menu designed with the collaboration of our experts with a choice);
 - accommodation in rooms with 2-3-4 beds;
 - surveillance and assistance service;
 - medical assistance;
 - RCT insurance;
 - Accident insurance;
 - welcome kit, as specified on the Site;
 - training and technical instruction with the staff from the Juventus projects, made up of FIGC licensed coaches and/or graduates in sports science;
 - staff dedicated to leisure entertainment and animation;
 - tour of the Juventus Stadium in Turin, with a visit to the Museum, for the participants of the MasterClass Camp Torino, Sestriere and Vinovo;
 - air transport, airport charges and taxes and transfer by GT coach from the airport to the Colleges and vice versa for Juventus English Camp Bath packages only
 - English language course taught by qualified mother-tongue teachers only for the Juventus English Camp Bath packages;
 - certificate of attendance and final gadgets.
3. The coverage of the accident policy and the third party liability policy, included in the price of the tourist package, includes only the period of actual stay of the Participant with the exclusion of the trip (except for Juventus English Camp packages) and any other item not included.
4. The tourist package purchased by the Purchaser in the name and on behalf of the Participant will contain only the services indicated in the Contract. Any services other than those described in the purchased package are not included and therefore the Organizer assumes no responsibility in

this regard. Special requests on the methods of providing certain services and/or additional ancillary services must be made during the booking request and be the subject of a specific written agreement between the Organizer and the Purchaser.

5. With the exception of the Juventus English Camp Bath package, for which the Italian departure airports to which the participants must be accompanied will be indicated, for all other packages, the transfer to and from the place of stay is expressly excluded, which is always to be understood as the care, responsibility and responsibility of the Participant. The Organizer cannot in any way be held liable in relation to the same.
6. The price of the Juventus English Camp Bath package may be varied, up or down, as a result of changes in:
 - transportation costs, including the cost of fuel;
 - fees and taxes relating to air transport, landing, disembarkation or embarkation fees at ports and airports;
 - exchange rates applied to the package in question.

For such changes, reference will be made to the exchange rate and prices in force on the date of publication of the packages, or on the date indicated in any updates published on the Online Website. In any case, the price cannot be increased in the 20 days prior to departure and the revision cannot exceed 8% of the price in its original amount.

In the event of a decrease in the price, the Organizer is entitled to deduct the administrative and management costs of the actual practices from the reimbursement due to the Buyer, of which it is obliged to provide proof at the request of the Buyer.

8. Modification of the tourist package before departure by the Organizer

1. Without prejudice to what is specified in paragraph 6 of Article 8 above, the Organizer reserves the right to unilaterally modify the conditions of the Contract, other than the price if the change is of little importance. Communication is carried out in a clear and precise manner through a durable medium, such as e-mail. For the purposes of the Contract, communications to the Participant shall be deemed to have been made if sent to the Buyer's and/or Parent's email address.
2. If, before the start of the package, the Organizer(s) needs to significantly modify one or more of the main characteristics of the tourist services referred to in art. 34 paragraph 1, letter a) of the Tourism Code or cannot satisfy the specific requests made by the Buyer at the time of purchase and accepted by the Organizer or (ii) proposes to increase the price in cases other than Article 8, paragraph 6 above, the Buyer in the name and on behalf of the Participant, or the Participant himself, may accept the proposed change or withdraw from the contract, without paying penalties, in the manner indicated in paragraph 5 below.
3. If the Purchaser/Participant does not accept the proposed modification referred to in paragraph 2, exercising the right of withdrawal, the Organizer may offer the Participant a replacement package of equivalent or higher quality.
4. The Organizer shall inform the Participant, on a durable medium, such as e-mail, without undue delay and in a clear and precise manner, of the changes referred to in paragraph 2 and of their possible impact on the price of the package pursuant to paragraph 6.
5. The Participant must communicate his/her decision to the Organizer within 2 working days from the moment he/she received the notice of change indicated in paragraph 2. In the absence of communication within the aforementioned deadline, the proposal made by the Organizer is considered accepted.
6. If the changes to the Contract referred to in paragraph 2 or to the replacement package result in a package of lower quality or cost, the Participant is entitled to an appropriate price reduction.
7. In the event of withdrawal from the Contract pursuant to paragraph 2, and if the Participant does not accept a replacement package, the Organizer shall reimburse without undue delay and in any event within 14 days of the withdrawal from the Contract all payments made by the Purchaser on behalf of the Participant who is also entitled to be compensated for the non-performance of

the Contract. No compensation will be provided for the cancellation of the tourist package when the Organiser proves that the change is attributable to force majeure and unforeseeable circumstances and/or in the event of unavoidable and extraordinary circumstances.

9. Cancellation of the tourist package before departure by the Organiser

1. The Organiser may withdraw from the Contract and offer a full refund of the payments made by the Purchaser for the package tour, but is not obliged to pay compensation if:
 - a) the number of persons registered for the package is less than the minimum provided for in the Contract and the Organiser shall notify the Participant of the withdrawal from the contract within the time limit set in the Contract and in any case no later than 20 days before the start of the package in the case of trips lasting more than 6 days, 7 days before the start of the package in the case of trips lasting between 2 and 6 days, 48 hours before the start of the package in the case of trips lasting less than 2 days;
 - b) the Organiser is unable to perform the Contract due to unavoidable and extraordinary circumstances and/or in compliance with regulatory measures and/or as a result of the restrictive measures adopted by the competent authorities regarding pandemic containment and management, and communicates the withdrawal from the same to the Participant without undue delay before the start of the package;
 - c) there is also no compensation deriving from the cancellation of the travel package when the Organiser proves that the lack of conformity is attributable to the Buyer, the Parent or the Participant or to a third party unrelated to the provision of travel services included in the Contract and is unforeseeable or unavoidable.
8. For cancellations other than those provided for in paragraph 1 letters a), b) and c), the Organiser who cancels the package will refund a sum equal to twice the amount paid by the Purchaser and collected by the Organiser (Article 33, letter e, Consumer Code).
9. The amount to be refunded, therefore including the reimbursement of the payments made by the Buyer and the indemnity, will never exceed twice the amounts for which the Participant would be liable on the same date in accordance with the provisions of art. 11, paragraph 3, should he withdraw from the Contract.
10. The Organiser shall proceed with the prescribed refund without undue delay and in any case within 14 days of withdrawal. In this case, functionally related contracts concluded with third parties will be terminated.
2. In the event that the Organiser is unable to perform the Contract in compliance with regulatory provisions and/or as a result of the restrictive measures adopted by the competent authorities regarding the containment and management of the Covid-19 health emergency, the Organiser will inform the Participant of the impossibility of rendering the service and the discipline provided for by art. 88 bis of Legislative Decree no. 18 of 17 March 2020 on the subject of refunds of tourist packages due to the supervening impossibility due to the epidemiological emergency from Covid-19.

10. Participant's Withdrawal and Penalties

1. Before the start of the package, the Participant may withdraw from the Contract, without paying penalty, in the following cases:
 - a) price increase, without prejudice to the provisions of art. 8 paragraph 6;
 - b) significant modification of one or more elements of the Contract that can be objectively configured as fundamental for the purposes of the use of the tourist package considered as a whole and proposed by the Organiser after the conclusion of the Contract itself but before departure and not accepted by the Participant;
 - c) specific requests made by the Buyer and already accepted by the Organiser cannot be met;In the cases referred to in letters a), b) and c) above, the Participant may:
 - accept the alternative proposal if formulated by the Organiser;

- request a refund of the sums already paid. This refund must be made

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In the event of unavoidable and extraordinary circumstances occurring at or in the immediate vicinity of the destination and which have a substantial impact on the performance of the package or the carriage of passengers to the destination, the Participant has the right to withdraw from the Contract, prior to the commencement of the package, without paying any cancellation fee, and to a full refund of the payments made for the package within 14 days of withdrawal, but is not entitled to compensation. In this case, functionally related contracts concluded with third parties will be terminated.

2. The Participant who withdraws from the Contract before the start date of the travel package for any reason, even unforeseen and supervening, outside of the cases listed in paragraphs 1 and 2, will be charged the standard withdrawal fees calculated on the basis of how many days before the start of the package the cancellation took place (the calculation of the days does not include the day of withdrawal, Notice must be received one working day prior to the start of the package). Following the withdrawal, the Organizer will apply the following penalties (the calculation of the days does not include the one of withdrawal):
 - 25% of the entire fee for cancellation up to 21 working days before departure;
 - 50% of the entire fee for withdrawal from the 20th to the 5th working day before departure;
 - 90% of the entire fee for withdrawal from the 4th working day before departure to the day of the start of the Camp;
 - 100% at the beginning of the stay (partial use of the Camp).

The notice of cancellation must be sent by email to the address juvesummerncamp@jcamp.it or by registered mail with acknowledgement of receipt to the Organizer's contact details (the date of sending the notice will be taken as proof).

Any non-attributability to the Participant of the impossibility of using the holiday does not legitimise the withdrawal without penalty, provided for by law only for the objective circumstances that can be found at the destination of the holiday referred to in paragraph 2 or for the hypotheses referred to in paragraph 1, being provided for the possibility of guaranteeing against the economic risk associated with the cancellation of the contract, with the stipulation of specific insurance policies, where the Buyer has not signed the Facilitated Termination Agreement.

4. No refund with respect to the penalties described above will be due to those who will not be able to travel due to the lack or inaccuracy of the required personal documents of expatriation, by way of example and not limited to, the form endorsed by the police headquarters for the expatriation of children under 14 years of age without parents and ETA authorization for Juventus English Camp. No refund will be provided in the event of delay in obtaining the expatriation documents. No refund will be provided for the participant who will be expelled from the camp as a result of violation of even a single clause of these regulations, as well as violation of the applicable law and/or the internal regulations of the facility attended. No refund will be given to Participants who, due to outrageous behaviour towards the Staff or their companions, are removed from the Camp. In all cases where it is necessary to leave the Camp, the return trip will not be covered by the Organizer. In the event that the Participant is detained by the local authorities, from that moment any responsibility and/or obligation on the minor by the Organizer will cease and will take an active part in promptly notifying the family. Any extra costs will be borne by the participant.

5. This Contract, as it falls within the category of "Distance Contracts" pursuant to Article 45, paragraph 1, letter g of the Consumer Code ("any contract concluded between the Professional and the consumer within the framework of an organized regime of distance sale or provision of services without the physical and simultaneous presence of the Professional and the consumer, through the exclusive use of one or more means of distance communication until the conclusion of the contract, including the conclusion of the contract itself") is not subject to the exercise of the right of withdrawal, pursuant to Article 47, paragraph 1, letter g) of the Consumer Code, which regulates and lists the cases of exclusion.

11. Facilitated cancellation

It is possible to request and sign, at the same time as sending the Order Form, the "Facilitated Cancellation" agreement which allows the Participant to cancel the tourist package without incurring penalties (without prejudice to the cost of the same option which is in no case refundable) upon the occurrence of specific conditions, certified and documented as detailed in the Addendum "Facilitated Cancellation"

12. Pre-departure changes requested by the Participant

1. If the Participant intends to make changes to bookings already accepted by the Organiser, he/she must make an appropriate written request to the Organiser by e-mail to the address juvesummercamp@jcamp.it at least 20 days before the departure date. The request for such changes does not oblige the Organizer and will be fulfilled compatibly with the availability of places and without, in any case, this request giving the automatic right to change.
2. In any case, any request for modification involves a fixed charge of Euro 30.00 per person for each request, to which are added, depending on the modification requested, any additional costs incurred by the Organizer for the variation. The Organiser shall inform the Participant of the actual costs of the variation and shall provide the Participant with proof of their amount.

13. Substitutions and Assignment of the Agreement

1. The Participant may assign the Contract to another person provided that:
 - a) the Organiser is informed in writing on a Durable Support no later than 7 (seven) days before the start of the package, receiving at the same time communication about the transferee's personal details, as well as all the additional information requested in the Registration Form;
 - b) the transferee satisfies all the conditions for the use of the service (art. 38 of the Tourism Code) and in particular the requirements relating to health and medical certifications referred to in art. 15 below.
2. The assignor and the assignee of the Contract are jointly and severally liable for the payment of the balance of the price as well as for any additional fees, taxes and other costs, including any administrative and management costs, resulting from such assignment. The Organiser shall inform the transferor of the actual costs of the transfer, which shall not exceed the expenses actually incurred by the Organiser as a result of the assignment of the Contract, and shall provide the transferor with evidence of the fees, taxes or other additional costs resulting from such assignment.
3. In relation to certain types of services, it may happen that a third-party service provider does not accept the change of the transferee's name, even if it is made within the time limit referred to in point a) above. The Organiser will therefore not be liable for any non-acceptance of the change by the third party service providers. Such non-acceptance will be promptly communicated by the Organizer to the interested parties prior to departure.

14. Mandatory declarations and certificates necessary for the use of the package to be sent before the start of the tourist package

1. Participation in the Juventus Summer Camp is subject to the completion by the Parent, within 10 days before departure, of the documents indicated below, through the platform accessible from the link sent by the Organizer to the Parent's email address:
 - (i) Certificate attesting to the absence of infectious syndromes in the Participant (to be completed in self-certification by the Parent). This declaration can be downloaded by clicking on the link in the email sent by the Organizer and must be delivered, in paper format with original signature, on the day of arrival;
 - (ii) Registration form containing health information regarding previous diseases, allergies, any current pathologies, vaccinations carried out, any food intolerances or any special needs or conditions of the Participant, including, by way of example, physical and mental disorders, even mild, diseases that require special care, etc., (to be completed in self-certification by the Parent by clicking on the link included in the email sent by the Organiser. The Parent must explicitly specify the request for any personalized services).
2. Failure to submit the aforementioned documentation, requested by the Organiser in the email sent to the Parent, will make it impossible to participate in the Juventus Summer Camp and will constitute grounds for termination pursuant to Article 22 below if not remedied within the deadline set by the Organiser.
3. In addition, participation in the sports activities indicated in the tourist package is subject to the delivery, on the day of arrival at the Juventus Summer Camp (i), of the Nulla osta of the club to which the participant belongs, in the event that the Participant has already reached the age of 14 and is a member with a multi-year commitment. In the absence of clearance, the Participant will not be able to take part in sports activities and (ii) the valid medical certificate for the Participant's fitness for NON-competitive sports practice issued by the attending physician, or, alternatively, a valid sports medical certificate for the Participant's fitness for competitive practice. In the absence of a suitable certificate or if it is not valid and has not been properly renewed, it is not allowed to take part in training.
4. If the Participant has to wear glasses of any kind during training and all the sports activities proposed, he must be equipped with special shockproof protective glasses with celluloid frames and with unbreakable polycarbonate prescription lenses.

15. Obligations of the Participant

1. Given the provisions of art. 14 above and without prejudice to the obligation of timely communication of the lack of conformity, as provided for in art. 18 paragraph 2, and the obligation to lodge a complaint within the terms of art. 20, Participants must comply with the obligations set out below.
2. Participants must be in possession of an individual identity card or passport or other document valid for the place of destination of the tourist package, as well as residence and transit visas and health certificates that may be required. For the rules relating to the expatriation of minors, please refer expressly to what is indicated on the website of the State Police. However, it should be noted that Italian citizens heading to the Kingdom must be in possession of an individual electronic passport.

In addition, UK citizens wishing to enter the UK may need an Electronic Travel Authorisation (ETA) to enter the country on the date of travel. It is advisable to view the dedicated web portal made available by the British authorities <https://www.gov.uk/guidance/apply-for-an-electronic-travel-authorisation-eta>

The costs of obtaining such authorization shall be borne by the Participant.

With regard to the exit from Italy of minors under the age of 14 and for those for whom the Authorization issued by the Judicial Authority is required, the prescriptions indicated on the website of the State Police <http://www.poliziadistato.it/articolo/191/> must be followed.

3. Foreign citizens must obtain the corresponding information through their diplomatic representations in Italy and/or in the country of destination through their respective official

government information channels. In any case, the Participant (and on his/her behalf the Parent), will check the update with the competent authorities before departure (for Italian citizens, the local Police Headquarters or the Ministry of Foreign Affairs through the www.viaggiasesicuri.it website or the Telephone Operations Center at 06.491115) and adapt to it before the trip. In the absence of such verification, no responsibility for the non-departure of one or more Participants can be attributed to the Organizer.

4. In any case, the Purchaser must inform the Organizer of the Participant's citizenship at the time of booking the tourist package and, at the time of departure, the Participant (and on his behalf the Parent) must make sure that he or she is in possession of vaccination certificates, individual passport and any other document valid for all countries affected by the itinerary, as well as residence visas, transit visas and health certificates that may be required.
5. Furthermore, in order to assess the situation of socio-political and health security and any other useful information relating to the countries of destination and, therefore, the objective usability of the services purchased, or to be purchased, the Buyer and the Participant (and for him the Parent) will have the burden of obtaining official information of a general nature from the Ministry of Foreign Affairs, and disseminated through the institutional website of the Ministry of Foreign Affairs www.viaggiasesicuri.it. The above information is not contained in the Organizer's catalogues - online or printed - as they contain descriptive information of a general nature as indicated in art. 34 of the Tourism Code and not temporally changing information. Therefore, the same must be assumed by the Purchaser and the Participant (and on his behalf by the Parent). The Organizer will not be held liable for any damage that may arise to the Participant due to the impossibility of starting and/or continuing the trip, due to the lack or irregularity of the required documents and/or failure to comply with the health obligations and related formalities provided for in the country of destination. Therefore, the Organizer cannot be held responsible for the non-departure of the Participant and, therefore, will not make any refund for the price of the stay or additional expenses (cancellation, repatriation, hotel, taxi, etc.).
6. If, on the date of booking, the chosen destination is indicated, by the institutional information channels, as a location subject to a "warning" for security reasons, the Participant who subsequently exercises the withdrawal will not be able to invoke, for the purposes of exemption from the reduction of the claim for compensation for the withdrawal made, the disappearance of the contractual cause related to the security conditions of the country. The provision of this paragraph does not apply to withdrawals determined by compliance with the restriction measures ordered by the Government Authority for the Covid-19 health emergency.
7. The Purchaser will also communicate in writing to the Organizer, at the time of the proposal for the purchase of the tourist package and therefore before the Organizer sends the booking confirmation of the services, the particular personal requests that may be the subject of specific agreements on the travel arrangements, provided that it is possible to implement them and in any case be the subject of a specific agreement between the Purchaser/Participant and the Organizer.
8. The Purchaser and the Parent are always required to inform the Organizer of any special needs or conditions of the Participant (pathologies, food intolerances, physical and mental disorders, even mild, illnesses that require special care, etc.), filling in the Registration Form for this purpose and simultaneously signing the consent to the processing of personal and sensitive data, and to explicitly specify the request for related personalized services. In the absence of such consent, it will not be possible to comply with contractual obligations.
9. The Organizer is not responsible in case of non-observance and non-compliance by the Participant with the aforementioned obligations and rules. In particular, the Participant will be held liable for any damage resulting from incorrect and unlawful conduct by the Participant that the Organizer, the other Participants or third parties may suffer, also due to failure to comply with the rules indicated above, including the expenses necessary for the Repatriation. In these cases, the Organizer reserves the right to remove the Participant from the Juventus Summer Camp – without the right for the latter to reimburse the fee for the services not used and with the

obligation to provide for the Repatriation at its own care and expense – as well as the right to take any action against the Participant for any damage suffered by the Organiser itself or that the latter has been called upon to compensate to third parties. In addition, the Organiser may demand the payment of a reasonable cost for the assistance provided to the Participant, if the problem is caused intentionally by the Participant himself or through his fault, within the limits of the expenses incurred.

10. The Organiser who has granted compensation or a price reduction, or paid compensation for damages or has been forced to comply with other obligations prescribed by law, has the right of recourse against the persons who contributed to the occurrence of the circumstances or event from which the compensation, the price reduction derived, compensation for damage or other obligations in question. The Organiser who has compensated the Participant is subrogated, within the limits of the compensation paid, in all the rights and actions of the latter towards the responsible third parties; the Participant is required to provide the Organiser with all documents, information and elements in its possession useful for the exercise of the latter's right of subrogation against third parties responsible for the damage, and is liable to the Organiser for the prejudice caused to the right of subrogation.

16. Liability regime for incorrect execution and supervening impossibility in the course of execution – timeliness of the dispute

1. The Organiser is responsible for the performance of the tourist services provided for in the Contract, regardless of whether such tourist services are to be provided by the Organiser itself, by its auxiliaries or persons in charge when acting in the exercise of their functions, by third parties whose work it employs or by other providers of tourist services pursuant to Article 1228 of the Civil Code, unless it proves that the event is the result of the Participant's act (including initiatives independently assumed by the latter in the course of the execution of the tourist services) or by the act of a third party of an unforeseeable or unavoidable nature, by circumstances unrelated to the provision of the services provided for in the contract, by fortuitous circumstances, by force majeure, or by circumstances that the Organiser itself could not, according to professional diligence, reasonably foresee or resolve.
2. The Participant, in compliance with the obligations of fairness and good faith referred to in Articles 1175 and 1375 of the Civil Code, informs the Organizer, directly or through the Contact Person, promptly, taking into account the circumstances of the case, of any lack of conformity detected during the execution of a tourist service provided for in the Contract and must file a complaint within the terms provided for in Article 21 below.
3. If one of the tourist services is not performed in accordance with the terms of the Contract, the Organiser shall remedy the lack of conformity, unless this proves impossible or excessively expensive, taking into account the extent of the lack of conformity and the value of the travel services affected by the defect. If the Organiser does not remedy the defect, the Participant is entitled to a price reduction as well as compensation for the damage suffered by the Participant as a result of the lack of conformity, unless the Organiser proves that the lack of conformity is attributable to the Participant or a third party unrelated to the provision of the tourist services or is of an unavoidable or unforeseeable nature or due to extraordinary and unavoidable circumstances.
4. Subject to the exceptions set out above, if the Organiser does not remedy the lack of conformity within a reasonable period set by the Participant with the complaint made pursuant to paragraph 2, the Participant may personally remedy the defect and request reimbursement of necessary, reasonable and documented expenses; if the Organiser refuses to remedy the lack of conformity or if it is necessary to start it immediately, the Participant does not need to specify a deadline.
5. If there is a lack of conformity, pursuant to Art. 1455 of the Civil Code, constitutes a non-compliance of no small importance and the Organizer has not remedied it with the timely objection made by the Participant, in relation to the duration and characteristics of the package,

the Participant may, without charge, terminate the Contract by right and with immediate effect, or, if necessary, request a reduction in the price, without prejudice to any compensation for damages.

6. If, after departure, the Organiser is unable to provide, for any reason other than the Participant's own fault, an essential part of the services provided for in the Contract, the Organiser shall provide suitable alternative solutions for the continuation of the planned journey without entailing charges of any kind to be borne by the Participant, or reimburse the sums paid by the Purchaser, within the limits of the difference between the services originally provided and those of the Participant. Made.
7. The Participant may reject the proposed alternative solutions only if they are not comparable with what is agreed in the Contract or if the price reduction granted is inadequate. If no alternative solution is possible, or if the solution prepared by the Organiser is refused by the Participant because it is not comparable to what was agreed in the Contract or because the price reduction granted is inadequate, if the package includes transport, the Organiser will provide, at no additional price, a means of transport equivalent to the original one planned for the return to the place of departure or to any other place agreed, compatibly with the availability of vehicles and places, and will reimburse it to the extent of the difference between the cost of the services provided and that of the services provided up to the time of early return.

17. Hotel Classification

The official classification of the hotel facilities is provided in the catalogue available on the Site or in other information material only on the basis of the express and formal indications of the competent authorities of the country in which the service is provided. In the absence of official classifications recognized by the competent Public Authorities of the countries, including EU members, to which the service refers, the Organizer reserves the right to provide its own description of the accommodation facility on the Online Website, such as to allow an evaluation and consequent acceptance of the same by the Buyer.

18. Limits of Damages and Statute of Limitations

1. The Participant has the right to receive from the Organiser, without undue delay, adequate compensation for any damage that he may have suffered as a result of a lack of conformity.
2. The Participant shall not be entitled to compensation for damages if the lack of conformity is attributable to the Participant or to a third party unrelated to the provision of the tourist services included in the package travel contract and is unforeseeable or unavoidable or is due to unavoidable and extraordinary circumstances.
3. In particular, the Organiser shall not be liable for any damage resulting from events attributable to the Purchaser and/or the Parent and/or the Participant (including, by way of example but not limited to, autonomous and unauthorised initiatives taken by the Participant during the stay), or from circumstances unrelated to the provision of the planned services (such as, by way of example but not limited to, the transfer to and from the chosen location, if excluded from the participation fee), by fortuitous circumstances, by force majeure, or by unavoidable and extraordinary circumstances that the Organiser could not, according to professional diligence, reasonably foresee or resolve.
4. The compensation referred to in art. Articles 43 and 46 of the Tourism Code and their limitation periods, are governed by the provisions thereof and in any case within the limits established by the International Conventions governing the services that are the subject of the tourist package as well as by articles 1783 and 1784 of the Civil Code, with the exception of personal injuries not subject to the pre-established limit.

5. The right to a price reduction or compensation for changes to the Contract or the replacement package is time-barred after two years from the date of the Participant's return to the place of departure.
6. The right to compensation for personal injury is time-barred after three years from the date of the Participant's return to the place of departure or in the longer period provided for compensation for personal injury by the provisions governing the services included in the package.

19. Duty of care

1. The Organiser shall provide adequate assistance without delay to the Participant in difficulty even in the circumstances referred to in Article 42, paragraph 7 of the Tourism Code, in particular by providing the appropriate information regarding health services, local authorities and consular assistance and by assisting the Participant in carrying out remote communications and helping him to find alternative tourist services.
2. The Organiser may demand the payment of a reasonable cost for such assistance if the problem is caused intentionally by the Participant or through his fault, within the limits of the expenses actually incurred.
3. The Organiser is exempt from its liability (art. 17 of these General Conditions), when the non-performance or incorrect execution of the Contract is attributable to the Participant or has depended on the fact of a third party of an unforeseeable or unavoidable nature, or has been caused by a fortuitous event or force majeure.

20. Complaints and Complaints

1. Any failure in the execution of the contract must be contested by the Purchaser or the Participant during the stay by timely submission of a complaint, so that the Organizer, its local representative or the Contact person can verify the merits of what the Participant or the Participant claims.
2. The Purchaser and the Participant must also – under penalty of forfeiture – lodge a complaint by sending a registered letter or by certified e-mail to the address holidaysystem@pec.it with acknowledgment of receipt, to the Organizer, no later than ten working days from the date of return to the place of departure.

21. Express Termination Clause

The Purchaser and the Participant acknowledge that the Organizer will have the right to immediately terminate the Contract, with the right to withhold, as a penalty, the sums of money already paid by the Purchaser, without prejudice in any case to the Organizer's right to compensation for any greater damages, and any other legal right, with simple written communication, to be sent by registered mail with acknowledgement of receipt, in which he/she declares his/her intention to make use of this clause pursuant to art. 1456 of the Italian Civil Code, in the following cases:

- in the event of failure to complete and deliver even one of the documents referred to in Article 15.1 above, or failure to deliver within the deadline set by the Organiser;
- In the cases provided for in art. 16.10;
- in case of non-payment of the balance of the Total Price on the established dates.

22. Cancellation Insurance

The price of the package tour does not include insurance for cancellation costs. It is possible to stipulate the Facilitated Cancellation Agreement referred to in Article 12 at the time of booking the tourist package. It is also possible to take out special insurance policies against package cancellation fees. In this case, the rights arising from the insurance contracts must be exercised directly against the contracting Insurance Companies, under the conditions and in the manner provided for by such policies.

23. Alternative dispute resolution tools

1. The Organiser informs the Purchaser/Participant that it has the right to promote the out-of-court settlement of disputes relating to consumer relations through the use of voluntary or joint negotiation procedures or the conciliation procedure before arbitration or conciliation commissions for the resolution of disputes between businesses and consumers and users concerning the provision of tourist services referred to in Part V, Title II-bis of the Consumer Code (ADR – Alternative Dispute Resolution).
2. With reference to possible alternative dispute resolution tools, we inform you that a European platform for the online resolution of consumer disputes (the so-called ODR platform) has been established. The ODR platform can be accessed at the following address <http://ec.europa.eu/consumers/odr/>. Through the ODR platform it is possible to consult the list of ADR entities, find the link to the website of each of them and start an online dispute resolution procedure in which it is involved.
3. In any case, the right to appeal to the competent ordinary court for the dispute arising from these General Conditions or from the tourist package contract is reserved, regardless of the outcome of the out-of-court settlement procedure

24. Participant Protection

1. The Organiser and the Seller established in the national territory are covered by a civil liability insurance contract in favour of the Participant for compensation for damages resulting from the breach of their respective obligations assumed with their respective contracts.
2. Contracts for the organization of tourist packages are backed by insurance policies or bank guarantees or issued by the Funds referred to in paragraph 3 of Article 47 of the Tourism Code, which, for trips abroad and trips that take place within a single country, including trips to Italy, in the event of insolvency or bankruptcy of the Organizer or the Seller, guarantee, without delay at the request of the Participant, the reimbursement of the price paid by the Purchaser for the purchase of the package and the immediate return of the Participant in the event that the package includes the transport of the Participant, as well as, if necessary, the payment of food and lodging before the return. The guarantee shall be effective, appropriate to the volume of business and shall cover reasonably foreseeable costs, the amounts of payments made by or on behalf of the Participants in relation to packages, taking into account the length of the period between the payments on account and the final balance and the completion of the packages, as well as the estimated cost of repatriation in the event of the insolvency or bankruptcy of the Organiser.
3. The legal entity that, on behalf of the Organiser, is required to provide the guarantee pursuant to art. 47 et seq. of the Tourism Code is Tua Assicurazioni S.p.A., Largo Tazio Nuvolari 1, 20143 Milan, tel 800 533 533 with which the Organiser declares to have stipulated a special surety policy no. 40324512001219 which ensures, in the event of insolvency or bankruptcy of the Organiser, the reimbursement of the price paid for the purchase of the tourist package, in addition to any expenses incurred for the immediate return of the Participant (in the event of a trip abroad), within the limits of the maximum of Euro 270,000.00 (Euro two hundred and seventy thousand/00).
4. The guarantee referred to in the previous paragraph applies only in the event that:
 - a. the state of insolvency of the Organiser has been judicially ascertained by means of a measure that can no longer be enforced;
 - b. the service due to the Participant has not been fully performed, since the above measure was taken before the provision of the services provided for by the tourist package;
 - c. the claim for the reimbursement of the price has been ascertained as part of the Organiser's insolvency proceedings.
5. The procedures for accessing the guarantee and the terms for submitting the application for reimbursement of the sums paid are indicated in the Pre-contractual Information - Technical Data Sheet. In order to avoid forfeitures, it is advisable to keep in mind the deadlines indicated for the submission of applications. It is understood that the expiry of the deadline due to the

impossibility of submitting the application and not to inertia of the Participant, allows the remission within the same terms.

6. Participants benefit from protection in the event of insolvency or bankruptcy of the Organiser or Seller regardless of their place of residence, place of departure or place of sale of the package and regardless of the Member State in which the entity in charge of providing insolvency or bankruptcy protection is established.
7. In the cases provided for in paragraph 2, as an alternative to the refund of the price or immediate return, the Participant may be offered the continuation of the package in the manner set out in articles 40 and 42 of the Tourism Code.
8. The Juventus Summer Camp package also includes a non-mandatory accident policy that protects the Participant from any problems that he or she may have as a result of an accident only during the period of the Participant's actual stay - with the exclusion of travel (unless expressly provided for in the package) and any other item not included. The limits, deductibles and other insurance terms are specified in the Pre-contractual Information - Technical Data Sheet.

25. Withdrawal from Online Sales – Exclusion of the Right of Withdrawal

This Contract, as it falls within the category of "distance contracts" pursuant to Article 45, paragraph 1, letter g of the Consumer Code ("any contract concluded between the Professional and the consumer within the framework of an organized regime of distance sale or provision of services without the physical and simultaneous presence of the Professional and the consumer, through the exclusive use of one or more means of distance communication until the conclusion of the contract, including the conclusion of the contract itself") is not subject to the exercise of the right of withdrawal, pursuant to Article 47, paragraph 1, letter g) of the Consumer Code, which regulates and lists the cases of exclusion. Therefore, the cancellation penalties referred to in art. 13 of these General Terms and Conditions to the extent indicated in the Pre-Contractual Information - Technical Data Sheet.

26. Processing of personal data - Information pursuant to art. 13 of Legislative Decree no. 196/2003 and Article 13 of Regulation (EU) 2016/679

The data communicated by the Purchaser, the Parent and the Participant, necessary for the execution of the Contract, are processed in accordance with the provisions of the applicable legislation on the protection of personal data (European Regulation 679/2016 and Legislative Decree 196/2003 and subsequent amendments). Personal and special data are processed to allow the management of the Order Form, the conclusion and execution of the Contract, to provide assistance services and to manage payments. For the performance of the services covered by the Contract, the data are communicated to the suppliers of the services included in the tourist package. For further information, please refer to the Information regarding the processing of personal data specific to the Juventus Summer Camps published in the Legal Information Camp section. It will be possible at any time to exercise the rights that the applicable legislation on the protection of personal data attributes to the data subject.

27. Sound and image recordings

The Parent who expressly authorizes the filming and/or filming acknowledges that the Organizer will be the owner of the images and filming taken during the Juventus Summer Camp and of all the rights of use and exploitation, including advertising, promotional and commercial of the same, without any limitation and with the wide right of use on any support for the fixing of the images and any means of communication for transmission, publication and dissemination, granting free of charge the widest release also pursuant to art. 10 and 320 of the Italian Civil Code. and art. 96 et seq. of Law no. 633 of 22.4.1941 (Copyright Law), to use, transmit, publish, disseminate and license to third parties the rights relating to the voice, image and portrait, without any restriction, all over the world, in perpetuity and in any case for the entire duration of legal protection as sanctioned in every country in the world. No rights shall be granted to the Participant in relation to the foregoing; and this, whether the footage

taken includes images of the Participant or not. Likewise, the aforementioned authorization includes the right to make processing, reduction, cuts and/or modifications of any kind to the material filmed live and/or recorded, including through any changes.

29. MANDATORY COMMUNICATION PURSUANT TO ART. 17 Law no. 38/2006

"Italian law punishes with imprisonment crimes concerning prostitution and child pornography, even if committed abroad."

FACILITATED TERMINATION ADDENDUM

1. This cancellation agreement, which can be signed at the same time as the Contract, allows the Participant to withdraw from the Contract and cancel the registration for the Juventus Summer Camp upon the occurrence of the conditions set forth in art. 3 below.
2. The cancellation agreement provides for the payment of an additional non-refundable sum of € 45.00 for 1-week packages in the towns of Sestriere, Vinovo and Chianciano Terme, equal to € 90.00 for 1-week packages at the MasterClass Camp Torino and for 2-week packages in the towns of Sestriere, Pinzolo and Chianciano Terme, equal to € 150.00 for 2-week packages at the MasterClass Camp Torino, at the Juventus English Camp Bath.
3. The Organiser recognises that the Participant has the right to withdraw from the Contract in the following cases:
 - death, illness (including Covid 19 infection) or injury of the participant, parents, brothers, sisters, daughters-in-law, grandparents, uncles and nephews up to the 3rd degree of kinship;
 - inability of the Insured to reach the place of departure following serious natural disasters declared by the competent authorities;
 - breakdown or accident of the means of transport used by the insured person that prevents him/her from reaching the place of departure of the journey;
 - theft of the documents necessary for expatriation, when it is proven that it is materially impossible to remake them in time for departure;
 - inability to undertake the journey following the change in the date of the school exam session;
 - impossibility to undertake the journey in the event that, in the 7 days prior to departure, the dog or cat owned by the latter (duly registered) must undergo an urgent life-saving surgery due to the animal's injury or illness.
4. This cancellation agreement must be requested and stipulated, by checking the relevant box, strictly at the time of filling in the Order Form and the amount provided for it must be paid at the same time as the payment of the Participation Fee, otherwise it will not be effective.
5. The Facilitated Cancellation Agreement must be signed at the time of sending the Order Form and the amount provided for must be paid at the same time as the payment of the Participation Fee. The notice of withdrawal must be promptly provided to Holiday System by email to the address juvesummmercamp@jcamp.it attaching the certification proving the serious reason. A refund is excluded if the Participant has not communicated the request for withdrawal to the Organiser within 5 days from the date of the occurrence of the event and in all cases in which the Camp has started.

6. In case of exercise of the right of withdrawal pursuant to Article 5 above, the Organizer will refund all the sums paid by the Purchaser on behalf of the Participant within 14 (fourteen) working days from receipt of the documentation proving the right to exercise the right of withdrawal, without prejudice to the cost of the same option which is not refundable under any circumstances.

ADDENDUM GENERAL TERMS AND CONDITIONS OF CONTRACT FOR THE SALE OF INDIVIDUAL TOURIST SERVICES

Regulatory Provisions

Contracts concerning the offer of the transport service only, the accommodation service only, or any other separate tourist service, since they cannot be configured as a case of negotiation of travel organization or tourist package, do not enjoy the protections provided for by the European Directive 2032/2015.

The Seller who undertakes to procure a disaggregated tourist service to third parties, even electronically, is required to issue the traveller with the documents relating to this service, which show the amount paid for the service and cannot be considered a travel organiser.