

GENERAL TERMS AND CONDITIONS OF THE JUVENTUS SUMMER CAMP 2026 TOURIST PACKAGE SALE CONTRACT

Conditions drawn up in accordance with European Directive 2015/2302, implemented by Legislative Decree 62/2018

Object and content of the contract for the sale of the tourist package

In addition to these general conditions (hereinafter the "General Conditions") which follow, the description of the tourist package on the Online Website, the Pre-contractual Information-Technical Sheet, the Standard Information Form, the Juventus Summer Camp Code of Conduct, as well as the booking confirmation of the services requested by the Purchaser, are an integral part of the travel contract (hereinafter the "Contract"). . By signing the proposal to purchase and sell a tourist package, the Purchaser expressly declares that he/she has read, understood and accepted, in the name and on behalf of the Participant, both the Contract as governed therein, and the warnings contained therein, as well as these General Conditions, the Pre-contractual Information-Technical Data Sheet and the Juventus Summer Camp Code of Conduct.

At the time of conclusion of the Contract or, in any case, as soon as possible, the Organiser shall provide the Purchaser with a copy or confirmation of the Contract on a durable medium.

1. Legislative sources

The sale of tourist packages, which have as their object services to be provided both nationally and internationally, is governed by art. 32-51 novies of Legislative Decree no. 79 of 23 May 2011 (so-called "Legislative Decree no. "Tourism Code"), as amended by Legislative Decree no. 62 of 21.05.2018 implementing EU Directive no. 2015/2302, as amended, as well as by the provisions of the Civil Code on transport and mandate, as applicable.

2. Administrative arrangements

1. The Organiser of the tourist package is authorised to carry out the respective activities on the basis of current legislation, including regional or municipal legislation, given the specific competence.
2. The Organiser informs third parties, before the conclusion of the Contract, of the details of the insurance policy to cover the risks arising from civil liability, as well as the details of the other optional or mandatory guarantee policies, to protect travellers for the coverage of events that may affect the carrying out or execution of the holiday, such as cancellation of the trip, o coverage of medical expenses, early return, loss or damage to luggage and confirmation of having a specific policy, stipulated in accordance with the law, against the risks of insolvency or bankruptcy of the organizer for the purpose of refunding the sums paid by the Buyer or the return of the Participant to the place of departure where the tourist package includes the transport service.
3. Pursuant to art. 18, paragraph VI, of the Tourism Code, the use in the name or company name of the words "travel agency", "tourism agency", "tour operator", "travel broker" or other words and phrases, even in a foreign language, of a similar nature, is allowed only to the qualified companies referred to in the first paragraph.

3. Definitions

For purposes of this Agreement, the terms set forth shall have the following meanings.

- a) *Purchaser*: the person who signs and transmits the Order Form as defined *below* and purchases the Juventus Summer Camp package in the name and on behalf of the Participant;
- b) *Unavoidable and extraordinary circumstances*: a situation beyond the control of the party invoking such a situation and the consequences of which would not have been avoided even if all reasonable measures had been taken;

- c) *General Conditions or Summer Camp General Conditions*: these general conditions governing the terms and conditions of purchase and use of the Juventus Summer Camp tourist package, organized by Holiday System srl, as defined below;
- d) *Contract*: all the information on the Website, the Order Form, the automatic email and confirmation of registration for the Summer Camp received from the Purchaser, these General Conditions, the Facilitated Cancellation Addendum where required, the Pre-Contractual Information-Technical Sheet, the Standard Information Form, the Juventus Camp Code of Conduct, and all other protocols, regulations, procedures, policies, which the Purchaser, by sending the Order Form, declares to have read, understood and accepted;
- e) *Lack of conformity*: a non-performance of the tourist services included in a package;
- f) *Facilitated Cancellation*: the cancellation agreement that can be signed at the same time as the request for registration for the Summer Camp which allows you to withdraw from the Contract and cancel the tourist package contract upon the occurrence of the conditions provided therein. The agreement provides for the payment of an additional sum as indicated in the Facilitated Termination Addendum.
- g) *Parent*: the person exercising parental responsibility of the Participant;
- h) *Girls Camp Chianciano Terme*: the offer in the catalog relating to the Juventus Summer Camp tourist packages aimed specifically and exclusively at girls between the ages of 8 and 17;
- i) *Organiser*: the professional who combines packages and sells them or offers them for sale directly or through or together with another professional. In this case: Holiday System srl, Tax Code, VAT number and registration number in the Trento 01554560225 Business Register, with registered office in Mori, Via Matteotti 1/E;
- j) *Juventus Summer Camp*: the catalogue, i.e., the set of tourist packages relating to the summer football courses offered by the Organiser in the tourist resorts indicated on the Website, divided into weekly shifts with the possibility of participating in more than one week, with the "RESIDENTIAL" formula, i.e. including overnight stay and meals, or in the "NON-RESIDENTIAL" formula, i.e. without overnight stay and with only lunch and snack included. Juventus Summer Camp is aimed at boys and girls aged between 8 and 17 with the exception of the "Girls Camp Chianciano Terme" which offers a technical program also dedicated to girls.
- k) *MasterClass Camp Torino*: the offers in the catalog relating to the Juventus Summer Camp tourist packages aimed at children between the ages of 8 and 17 in the town of Turin (TO);
- l) *Order form*: the online form completed by the Purchaser with which the latter books the travel package in the name and on behalf of the Participant;
- m) *Participant*: the child, aged between 8 and 17, who participates in the Juventus Summer Camp, with the prior express authorisation of the Parent, and who is authorised to use the services of the tourist package on the basis of the contract concluded by the Purchaser in the name and on behalf of the Participant, within the scope of application of the law on organised tourism contracts;
- n) *Total Price*: the price determined in the Order Form consisting of:
 - a) Participation fee;
 - b) cost of the Facilitated Cancellation, if signed.
- o) *Professional*: any public or private natural or legal person who, in the context of his commercial, industrial, artisanal or professional activity in organized tourism contracts, acts, including through another person operating in his name or on his behalf, as an organizer, seller, professional who facilitates related tourist services or as a provider of tourist services, within the meaning of the regulations set out in the Tourism Code;
- p) *Participation fee*: the price of the Juventus Summer Camp package to be understood as including administrative and management costs and all applicable taxes or duties;
- q) *Contact person*: the contact person of the Organiser at each Juventus Summer Camp, responsible for the minor in his/her place of stay;
- r) *Repatriation*: the return of the Participant to the place of departure or to another place agreed by the Contracting Parties.

- s) *Website*: the camp.juventus.com website dedicated to the online sale of Juventus Summer Camp tourist packages, created and managed by the Organiser;
- t) *Durable medium*: any tool that allows the Buyer or Professional to store the information that is personally addressed to him or her so that it can be accessed in the future for a period of time appropriate to the purposes for which it is intended and that allows the identical reproduction of the stored information;

4. Notion of package tour

A package tour is defined as a combination of at least two different types of travel services, such as:

1. passenger transport;
2. accommodation that is not an integral part of the transport of passengers and is not intended for residential purposes, or for long-term language courses;
3. the rental of cars, other vehicles or motorcycles and that require a category A driving license;
4. any other tourist service that is not an integral part of one of the tourist services referred to in numbers 1), 2) or 3), and is not a financial or insurance service, for the purposes of the same trip or holiday if at least one of the following conditions is met:
 - 1) such services are combined by a single Professional, including at the request of the Buyer or in accordance with his selection, before a single contract is concluded for all services;
 - 2) these services, even if concluded with separate contracts with individual suppliers, are:
 - 2.1) purchased at a single point of sale and selected before the Buyer agrees to payment;
 - 2.2) offered, sold or invoiced at a flat rate or aggregate price;
 - 2.3) advertised or sold under the name "package" or similar;
 - 2.4) combined after the conclusion of a contract by which the Professional allows the Buyer to choose from a selection of different types of travel services or purchased from different Professionals through linked online booking processes where the name of the Buyer and the Participant, the payment details and the email address are transmitted by the Professional with whom the first contract is concluded to one or more Professionals and the contract with the latter or the latter professionals are concluded at the latest 24 hours after the confirmation of the booking of the first tourist service.

5. Booking Method – The Purchase Proposal

1. The proposal to purchase a tourist package can be made by the Buyer by sending the Order Form to the Organizer using the online mode of the Site.
Before proceeding with the submission of the purchase proposal, by sending the Order Form, the Purchaser is informed, by means of a special information form ("Standard Information Form") that can be consulted with a hyperlink, that the combination of services that is offered on the Site is a package pursuant to European Directive 2015/2302 and that he will therefore benefit from all the rights that apply to the packages.
The Purchaser will be asked to read and accept these General Conditions, the Pre-contractual Information-Technical Data Sheet and will be provided with a summary of the information on the essential characteristics of the chosen tourist package.
2. The Purchaser must fill in the Order Form, following all the steps provided for in the "Sign up now" and "Buy now" sections of the Site, make the payment required for the purchase of the tourist package, either credit/prepaid card or bank transfer or through Pagolight financing and receive from the Organizer the communication of acceptance of the purchase proposal.
3. In correspondence with the various technical steps to be followed for the purchase of the tourist package on the Site, it is always possible to correct any errors before submitting the Order Form. At the time of sending the Order Form, the Buyer will be informed that such transmission implies the obligation to pay the price indicated, by means of the "CONFIRM ORDER" button.

4. The various technical steps for submitting the Order Form are summarized as follows:
 - (a) selection of the tourist package you intend to purchase;
 - (b) selection of any promotions and the period of the tourist package;
 - (c) possible signing of the cancellation agreement called "Facilitated Cancellation";
 - (d) entering the data of the Buyer, the Parent (if different from the Buyer) and the Participant;
 - (e) before proceeding with the confirmation, the Buyer will be asked to verify the data (the Buyer must, therefore, verify the data and, in case of identification of any errors, go back to modify and correct the data entered), read the Pre-contractual Information-Technical Data Sheet and the Standard Information Form, and expressly accept these General Conditions and the Juventus Camp Code of Conduct and all other documents that are an integral part of the Contract and finally select the payment method;
 - (f) at the end, the Buyer must press the "CONFIRM ORDER" button. The purchase order implies the obligation to pay and the forwarding of such an order is therefore equivalent to the simultaneous authorization to withdraw the sums provided for in the Contract;
 - (g) upon submission of the Order Form, the Purchaser will receive an automatic response message from the Organiser acknowledging receipt of the Order Form. The automatic e-mail sent by the Organiser does not constitute acceptance of the purchase proposal. Any detail that is not correctly reported must be promptly reported by the Buyer to the Call Center by calling the number indicated in the automatic email confirming receipt of the Order Form. Therefore, when submitting your purchase proposal, it is important to ensure that you have entered a valid email address.
5. The Buyer, following the procedure indicated above on the Site, sends the Organizer the contractual proposal in the name and on behalf of the Participant. The acceptance of the purchase proposal by the Organiser will take place subsequently by separate e-mail and is subject to verification of the payment of the Deposit, i.e. the Total Price for bookings made after 8 May 2026, as better specified in the following article
6. The acceptance of the proposal to purchase and sell the package is considered completed pursuant to art. 1326 of the Italian Civil Code, with the consequent conclusion of the contract, with the payment of the Deposit or the Total Price (if payment in a single tranche has been selected) by the Buyer.

Payment is deemed to have been made when the sums are received by the Organiser. The Organiser, after receiving confirmation of the crediting of the sums (Deposit or Total Price), will send the email confirming the acceptance of the proposal to purchase the tourist package and therefore the conclusion of the Contract. In the event of non-payment of the aforementioned sums (Deposit or Total Price) on the established dates, the purchase proposal will be considered forfeited with the consequent automatic forfeiture of the reservation.
7. The information relating to the tourist package not contained in the contractual documents will be provided by the Organiser in regular fulfilment of the obligations envisaged for it before the start of the package.
8. The Purchaser acknowledges and accepts that the restriction measures ordered by the competent Authority on the containment and management of the Covid-19 health emergency may make the service covered by the tourist package impossible. In this case, the Organiser will inform the Purchaser and the Participant of the impossibility of rendering the service and the discipline provided for by art. 88 bis of Legislative Decree no. 18 of 17 March 2020 on the reimbursement of tourist packages due to the supervening impossibility due to the epidemiological emergency from Covid-19.

6. Payments

Following the submission of the Order Form, the following amounts must be paid:

(i) For bookings made by 8 May 2026, the Purchaser must pay a deposit on the Total Price (hereinafter referred to as the "Deposit"), which includes a deposit on the Participation Fee and the full cost of the Facilitated Cancellation, if signed within 7 days from the date of sending the Order Form by credit card or bank transfer.

The balance of the Total Price must be paid by bank transfer:

a. by 15 May if you have made a reservation for:

- Sestriere shifts 1 –2
- Chianciano Terme shifts 1
- Roncegno round 1
- Elite Camp Cantalupa
- English Camp Bath round 1

b. by 29 May if you have made a reservation for:

- Sestriere shifts 3 – 4
- Vinovo rounds 1 – 2
- Chianciano Terme shifts 2 - 3
- MasterClass Camp Turin rounds 1
- Roncegno rounds 2 - 3
- English Camp Bath round 2

c. by 18 June if you have made a reservation for:

- Sestriere shifts 5 - 6
- Chianciano Terme 4 shifts
- Vinovo rounds 3 - 4
- Roncegno rounds 4 - 5
- MasterClass Camp Turin round 2

Failure to pay the balance by the established dates constitutes an express termination clause pursuant to Article 1456 of the Civil Code. such as to determine, by the Organiser, the termination of the tourist package contract by law to be carried out by means of a simple written communication via email to the Purchaser's e-mail address with the right to withhold the deposit paid, as a penalty, without prejudice to compensation for greater damages.

(ii) For bookings made after 8 May 2026, the Buyer must pay the Total Price within 7 days from the date of submission of the Order Form.

Payment can be made by credit card or prepaid card at the same time as sending the Order Form or by bank transfer within 7 days from the date of sending the Order Form. In the event that the payment by credit card is not successful, the Buyer must make the payment by bank transfer within 7 days from the date of sending the Order Form to the following coordinates:

Account holder: Holiday System srl

Banca Popolare dell'Alto Adige

IBAN: IT 81 R 05856 20800 088571193753

Swift: BPAAIT2B088

with REASON: Participant name, Location, Period

Payment is deemed to have been made when the sums are received by the Organiser.

When sending the Order Form, the Purchaser may also, if provided by the Organiser for the package selected at the time of purchase, choose the financed payment formula, which can be optioned in the booking process, through financing offered by the partner Compass Banca S.p.A. with the Heylight tool, (hereinafter "Heylight"). In this case, the Buyer will be directed directly to Heylight's online platform where he/she will have to enter the data necessary to request the loan and, no later than the following 7 days, he/she will have to send Heylight the documentation requested by the latter for the finalization of the loan contract. The financing contract will be formalized between the Buyer and Heylight, without any liability or obligation on the part of the Organizer. The amount financed will refer to the Total Price to be paid (including the Participation Fee and the amount of the Facilitated Cancellation, if signed). In the event that Heylight does not authorize the requested financing, the Buyer must directly pay the Total Price.

7. Price

1. The prices of the tourist packages published online on the Site are expressed in Euros. The price of the tourist package or Participation Fee is inclusive of the administrative and administrative costs of the file and all applicable taxes or duties.

The Total Price determined in the Order Form is instead composed of:

- a) Participation fee;
 - b) Fee for the Facilitated Termination, if signed;
2. Unless otherwise specified, the Participation Fee expressed in the catalog on the Site includes:
- practice management fee;
 - Residential Camp and English Camp only: full board: breakfast, lunch, dinner and one break per day (according to a menu designed with the collaboration of our experts with a choice);
 - Non-Residential Camp only: lunch and one break per day (according to a menu designed with the collaboration of our experts with a choice);
 - accommodation in rooms with 2-3-4 beds;
 - surveillance and assistance service;
 - medical assistance;
 - RCT insurance;
 - Accident insurance;
 - welcome kit, as specified on the Site;
 - training and technical instruction with the staff from Juventus projects, made up of FIGC licensed coaches and/or graduates in sports science;
 - staff dedicated to leisure entertainment and animation;
 - tour of the Juventus Stadium in Turin, with a visit to the Museum, for the participants of the MasterClass Camp Turin, Sestriere and Vinovo;
 - air transport, airport charges and taxes and transfer by GT coach from the airport to the Colleges and vice versa for Juventus English Camp Bath packages only
 - English language course held by qualified native teachers for the Juventus English Camp Bath packages only;
 - certificate of participation and final gadgets.
3. The coverage of the accident policy and the civil liability policy against third parties, included in the price of the tourist package, only includes the period of actual stay of the Participant with the exclusion of travel (except for Juventus English Camp packages) and any other item not included.
4. The tourist package purchased by the Purchaser in the name and on behalf of the Participant will contain only the services indicated in the Contract. Any services other and/or additional than those described in the purchased package are not included and therefore the Organizer assumes

no responsibility in this regard. Special requests on the methods of providing certain services and/or additional ancillary services must be made at the time of the booking request and be the subject of a specific written agreement between the Organiser and the Buyer.

5. With the exception of the Juventus English Camp Bath package for which the Italian departure airports to which the participants must be accompanied will be indicated, for all other packages the transfer to and from the place of stay is expressly excluded, which is always to be understood as the care, responsibility and responsibility of the Participant. The Organizer cannot be held liable in any way in relation to the same.
6. The price of the Juventus English Camp Bath package may be varied, up or down, as a result of changes in:
 - transportation costs, including fuel costs;
 - duties and taxes relating to air transport, landing, disembarking or embarkation fees at ports and airports;
 - exchange rates applied to the package in question.

For such changes, reference will be made to the exchange rate and prices in force on the date of publication of the packages, or to the date indicated in any updates published on the Online Site. In any case, the price cannot be increased in the 20 days prior to departure and the revision cannot exceed 8% of the price in its original amount.

In the event of a decrease in the price, the Organiser is entitled to deduct the administrative and administrative costs of the actual paperwork from the refund due to the Buyer, of which it is required to provide proof at the request of the Buyer.

8. Modification of the tour package before departure by the Organiser

1. Without prejudice to what is specified in paragraph 6 of Article 8 above, the Organiser reserves the right to unilaterally modify the conditions of the Contract, other than the price where the modification is of little importance. Communication is carried out clearly and precisely through a durable medium, such as e-mail. For the purposes of the Contract, communications to the Participant are deemed to have been made if sent to the email address of the Purchaser and/or the Parent.
2. If, before the start of the package, the Organiser(s) needs to significantly modify one or more main characteristics of the tourist services referred to in art. 34 paragraph 1, letter a) of the Tourism Code or cannot satisfy the specific requests made by the Buyer at the time of purchase and accepted by the Organizer or (ii) proposes to increase the price in cases other than article 8, paragraph 6 above, the Buyer in the name and on behalf of the Participant, or the Participant himself, may accept the proposed change or withdraw from the contract, without paying penalties, in the manner indicated in paragraph 5 below.
3. If the Purchaser/Participant does not accept the proposed modification referred to in paragraph 2, by exercising the right of withdrawal, the Organiser may offer the Participant a replacement package of equivalent or higher quality.
4. The Organiser shall inform the Participant, on a durable medium, such as e-mail, without undue delay and in a clear and precise manner, of the changes referred to in paragraph 2 and of their possible impact on the price of the package pursuant to paragraph 6.
5. The Participant must communicate his/her decision to the Organiser within 2 working days from the moment he/she received the communication of the change indicated in paragraph 2. In the absence of communication within the aforementioned deadline, the proposal made by the Organizer is considered accepted.
6. If the changes to the Agreement referred to in paragraph 2 or to the replacement package result in a package of lower quality or cost, the Participant is entitled to an appropriate price reduction.
7. In the event of withdrawal from the Contract pursuant to paragraph 2, and if the Participant does not accept a replacement package, the Organizer shall refund without undue delay and in any event within 14 days of withdrawal from the Contract all payments made by the Buyer on behalf

of the Participant who is also entitled to be compensated for the non-performance of the Contract. No compensation is provided for the cancellation of the tourist package when the Organiser proves that the change is attributable due to force majeure and fortuitous circumstances and/or in the event of unavoidable and extraordinary circumstances.

9. Cancellation of the tour package before departure by the Organiser

1. The Organiser may withdraw from the Contract and offer a full refund of the payments made by the Purchaser for the travel package, but is not required to pay compensation if:
 - a) the number of people registered for the package is less than the minimum provided for in the Contract and the Organiser notifies the Participant of the withdrawal from the contract within the term set out in the Contract and in any case no later than 20 days before the start of the package in the case of trips lasting more than 6 days, 7 days before the start of the package in the case of trips lasting between 2 and 6 days, 48 hours before the start of the package in the case of trips lasting less than 2 days;
 - b) the Organiser is unable to execute the Contract due to unavoidable and extraordinary circumstances and/or in compliance with regulatory provisions and/or as a result of the restrictive measures adopted by the competent authorities on pandemic containment and management, and communicates the withdrawal from the same to the Participant without undue delay before the start of the package;
 - c) no compensation is also provided for deriving from the cancellation of the tourist package when the Organiser proves that the lack of conformity is attributable to the Purchaser, the Parent or the Participant or to a third party unrelated to the provision of tourist services included in the Contract and is unforeseeable or unavoidable.
8. For cancellations other than those provided for in paragraph 1 letters a), b) and c), the Organiser who cancels the package will refund a sum equal to twice the amount paid by the Purchaser and collected by the Organiser (Article 33, letter e, Consumer Code).
9. The amount subject to the refund, including the reimbursement of payments made by the Purchaser and the indemnity, shall never exceed twice the amounts for which the Participant would be liable on the same date in accordance with the provisions of art. 11, paragraph 3, if he withdraws from the Contract.
10. The Organiser shall proceed with the prescribed refund without undue delay and in any case within 14 days of withdrawal. In this case, the functionally linked contracts entered into with third parties are terminated.
2. In the event that the Organiser is unable to execute the Contract in compliance with regulatory provisions and/or as a result of the restrictive measures adopted by the competent authorities on the containment and management of the Covid-19 health emergency, the Organiser will inform the Participant of the impossibility of rendering the service and the discipline provided for by art. 88 bis of Legislative Decree no. 18 of 17 March 2020 on the reimbursement of tourist packages due to the supervening impossibility due to the epidemiological emergency from Covid-19.

10. Participant Withdrawal and Penalties

1. Before the start of the package, the Participant may withdraw from the Contract, without paying penalties, in the following cases:
 - a) price increase, without prejudice to the provisions of art. 8 paragraph 6;
 - b) significant modification of one or more elements of the Contract that can be objectively configured as fundamental for the purpose of the use of the tourist package considered as a whole and proposed by the Organiser after the conclusion of the Contract itself but before departure and not accepted by the Participant;
 - c) the specific requests made by the Buyer and already accepted by the Organizer cannot be satisfied;
- In the cases referred to in letters a), b) and c) above, the Participant may:

- accept the alternative proposal if formulated by the Organiser;
- request reimbursement of sums already paid. This refund must be made

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In the event of unavoidable and extraordinary circumstances occurring at the place of destination or in its immediate vicinity and which have a substantial impact on the performance of the package or the carriage of passengers to the destination, the Participant has the right to withdraw from the Contract, before the start of the package, without paying cancellation fees, and to a full refund of the payments made for the package within 14 days of withdrawal, but he is not entitled to compensation. In this case, the functionally linked contracts entered into with third parties are terminated.

2. The Participant who withdraws from the Contract before the start date of the tourist package for any reason, even unforeseen and supervening, outside the hypotheses listed in paragraphs 1 and 2, will be charged the standard withdrawal costs calculated on the basis of how many days before the start of the package the cancellation took place (the calculation of the days does not include that of withdrawal, whose communication must be received one working day before the start of the package).

Following withdrawal, the Organiser will apply the following penalties (the calculation of the days does not include the calculation of the withdrawal days):

- 25% of the entire fee for withdrawal up to 21 working days before departure;
- 50% of the entire fee for withdrawal from the 20th to the 5th working day before departure;
- 90% of the entire fee for withdrawal from the 4th working day before departure to the day of the start of the Camp;
- 100% at the beginning of the stay (partial use of the Camp).

The notice of cancellation must be made by email to thejuvesummercamp@jcamp.it address or by registered mail with return receipt to the Organiser's contact details (the date of sending the communication will be valid).

Any non-imputability to the Participant of the impossibility of using the holiday does not legitimize the withdrawal without penalties, provided for by law only for the objective circumstances found at the destination of the holiday referred to in paragraph 2 or for the hypotheses referred to in paragraph 1, being provided for the possibility of insuring oneself against the economic risk associated with the cancellation of the contract, with the stipulation of appropriate insurance policies, where the Buyer has not signed the Facilitated Termination agreement.

4. No refund with respect to the penalties described above will be due to those who will not be able to make the trip due to the lack or inaccuracy of the required personal documents of expatriation, by way of example and not exhaustive, form endorsed by the police headquarters for the expatriation of minors under 14 years of age without parents and ETA authorization for Juventus English Camp. No refund is provided in the event of delay in obtaining expatriation documents. No refund is provided for the participant who will be expelled from the camp following violation of even a single clause of these regulations, as well as violation of the applicable law and/or the internal regulations of the structure attended. No refund is also provided for Participants who, due to outrageous behavior towards the Staff or companions, are removed from the Camp. In all cases where it is necessary to leave the Camp, the return trip will not be covered by the Organiser. In the event that the Participant is detained by the local authorities, any responsibility and/or obligation on the part of the Organizer will cease from that moment on, and the Organizer will

take an active part in promptly notifying the family. Any extra costs will be borne by the participant.

5. This Contract, as it falls within the type of "Distance Contracts" pursuant to Article 45, paragraph 1, letter g of the Consumer Code ("any contract concluded between the Professional and the consumer within the framework of an organized regime of sale or provision of services at a distance without the physical and simultaneous presence of the Professional and the consumer, through the exclusive use of one or more means of distance communication until the conclusion of the contract, including the conclusion of the contract itself") is not subject to the exercise of the right of withdrawal, pursuant to Article 47 paragraph 1 letter g) of the Consumer Code, which regulates and lists the cases of exclusion.

11. Facilitated cancellation

It is possible to request and sign, at the same time as sending the Order Form, the "Facilitated Cancellation" agreement which allows the Participant to cancel the tourist package without incurring penalties (except for the cost of the same option which is in no case refundable) upon the occurrence of specific conditions, certified and documented as detailed in the "Facilitated Cancellation" Addendum

12. Pre-departure changes requested by the Participant

1. If the Participant intends to make changes to reservations already accepted by the Organizer, he/she must make an appropriate written request to the Organizer by e-mail to the address juvesummercamp@jcamp.it at least 20 days before the departure date. The request for such changes does not oblige the Organizer and will be satisfied compatibly with the availability of seats and without, in any case, such request giving the automatic right to change.
2. In any case, any request for change involves a fixed charge of Euro 30.00 per person for each request, to which are added, depending on the requested change, any additional costs incurred by the Organizer for the change. The Organizer informs the Participant of the actual costs of the change and provides the Participant with proof of their amount.

13. Contract Replacements and Assignments

1. The Participant may assign the Contract to another person provided that:
 - a) the Organizer is informed in writing on a durable medium no later than 7 (seven) days before the start of the package, at the same time receiving communication about the transferee's personal details, as well as all the additional information requested in the Registration Form;
 - b) the transferee meets all the conditions for the use of the service (art. 38 of the Tourism Code) and in particular the requirements relating to health and medical certifications referred to in art. 15 below.
2. The assignor and the assignee of the Contract are jointly and severally liable for the payment of the balance of the price as well as any additional fees, taxes and other costs, including any administrative and administrative costs, resulting from such assignment. The Organizer shall inform the transferor of the actual costs of the assignment, which do not exceed the actual expenses incurred by the Organizer as a result of the assignment of the Contract and shall provide the transferor with proof of the rights, taxes or other additional costs resulting from such assignment.
3. In relation to certain types of services, it may happen that a third party service provider does not accept the change of the name of the transferee, even if it is made within the term referred to in point a) above. The Organizer will therefore not be liable for any non-acceptance of the change by the third party service providers. Such non-acceptance will be promptly communicated by the Organizer to the interested parties before departure.

14. Mandatory declarations and certificates necessary for the use of the package to be sent before the start of the tourist package

1. Participation in the Juventus Summer Camp is subject to the completion by the Parent, within 10 days before departure, of the following documents, through the platform accessible from the link sent by the Organizer to the Parent's e-mail address:
 - (i) Certificate attesting to the absence of infectious syndromes for the Participant (to be completed in self-certification by the Parent). This declaration can be downloaded by clicking on the link in the email sent by the Organizer and must be delivered, in paper format with original signature, on the day of arrival;
 - (ii) Registration form containing health information regarding previous diseases, allergies, any current pathologies, vaccinations carried out, any food intolerances or any special needs or conditions of the Participant, including, by way of example, physical and mental disorders, even minor, diseases requiring special care, etc., (to be completed in self-certification by the Parent by clicking on the link included in the email sent by the Organizer. The Parent must explicitly specify the request for any personalized services).
2. Failure to submit the aforementioned documentation, requested by the Organizer in the email sent to the Parent, will make it impossible to participate in the Juventus Summer Camp and will constitute cause for termination pursuant to Article 22 below if not remedied within the deadline set by the Organizer.
3. In addition, participation in the sports activities indicated in the tourist package is subject to the delivery, on the day of arrival at the Juventus Summer Camp (i) of the Nulla Osta of the club to which the Participant belongs in the event that the Participant has already reached the age of 14 and is a member with a multi-year bond. In the absence of the authorization, the Participant will not be able to take part in sports activities and (ii) the Medical Certificate for the Participant's fitness for NON-competitive sports issued by the attending physician and valid, or, alternatively, a valid sports medical certificate for the Participant's fitness for competitive practice. In the absence of a suitable certificate or if it is not valid and has not been properly renewed, it is not allowed to take part in training.
4. If the Participant has to wear glasses of any kind during training and all the sports activities proposed, he must be equipped with special impact-resistant protective glasses with celluloid frames and unbreakable polycarbonate prescription lenses.

15. Obligations of the Participant

1. Given the provisions of the previous art. 14 and without prejudice to the obligation of timely communication of the lack of conformity, as provided for in art. 18 paragraph 2, and the obligation to submit the relevant complaint within the terms referred to in art. 20, the Participants must comply with the obligations indicated below.
2. Participants must be in possession of an identity card or individual passport or other document valid for the place of destination of the tourist package, as well as residence and transit visas and health certificates that may be required. For the rules relating to the expatriation of minors, please refer expressly to what is indicated on the website of the State Police. However, it should be noted that Italian citizens heading to the Kingdom must be in possession of an individual electronic passport.

In addition, Italian citizens who intend to enter the United Kingdom require an Electronic Travel Authorization (ETA) to enter the country on the date of travel. It is advisable to view the dedicated web portal made available by the British authorities <https://www.gov.uk/guidance/apply-for-an-electronic-travel-authorisation-eta>

The costs of obtaining such authorization are borne by the Participant.

As regards the exit from Italy of minors under the age of 14 and for those for whom the Authorization issued by the Judicial Authority is required, the prescriptions indicated on the website of the State Police <http://www.poliziadistato.it/articolo/191/> must be followed.

3. Foreign citizens must find the corresponding information through their diplomatic representations in Italy and/or in the country of destination through the respective official government information channels. In any case, the Participant (and on his/her behalf the Parent), shall, before departure, check the update with the competent authorities (for Italian citizens, the local Police Headquarters or the Ministry of Foreign Affairs through the www.viaggiaresicuri.it website or the Telephone Operations Centre at 06.491115) and adapt to it before travelling. In the absence of such verification, no responsibility for the non-departure of one or more Participants can be attributed to the Organizer.
4. The Purchaser must in any case inform the Organizer of the Participant's citizenship at the time of the booking request for the tourist package and, at the time of departure, the Participant (and on his/her behalf, the Parent) must definitively make sure that he/she is in possession of vaccination certificates, individual passport and any other document valid for all the countries touched by the itinerary, as well as residence visas, transit visas and health certificates that may be required.
5. In addition, in order to assess the socio-political, health and any other useful information relating to the countries of destination and, therefore, the objective usability of the services purchased, or to be purchased, the Purchaser and the Participant (and on its behalf the Parent) will have the burden of obtaining official information of a general nature from the Ministry of Foreign Affairs, and disseminated through the institutional website of the Foreign Ministry www.viaggiaresicuri.it. The above information is not contained in the Organizer's catalogues - online or on paper - as they contain descriptive information of a general nature as indicated in art. 34 of the Tourism Code and not temporally changing information. The same must therefore be assumed by the Purchaser and the Participant (and on his/her behalf by the Parent). The Organizer shall not be held liable for any damage caused to the Participant due to the impossibility of starting and/or continuing the journey, due to the lack or irregularity of the required documents and/or failure to comply with health obligations and related formalities in the country of destination. The Organizer cannot therefore be held responsible for the Participant's non-departure and, therefore, will not make any refund as the price of the stay or additional expenses (cancellation, repatriation, hotel, taxi, etc.).
6. If, on the date of booking, the chosen destination is subject to a "warning" for security reasons by the institutional information channels, the Participant who subsequently exercises the withdrawal will not be able to invoke, for the purposes of exemption from the reduction of the request for compensation for the withdrawal made, the disappearance of the contractual cause related to the security conditions of the country. The provision of this paragraph does not apply to withdrawals determined by compliance with the restriction measures ordered by the Government Authority for the Covid-19 health emergency.
7. The Purchaser shall also communicate in writing to the Organizer, at the time of the proposal to purchase the tourist package and therefore before the Organizer sends the booking confirmation of the services, of any particular personal requests that may be the subject of specific agreements on the terms of travel, provided that it is possible to implement them and in any case be the subject of a specific agreement between the Purchaser/Participant and the Organizer.
8. The Purchaser and the Parent are always required to inform the Organizer of any special needs or conditions of the Participant (pathologies, food intolerances, physical and mental disorders, even minor, diseases requiring special care, etc.), filling in the Registration Form for this purpose and at the same time signing the consent to the processing of personal and sensitive data, and to explicitly specify the request for related personalized services. Without such consent, it will not be possible to fulfill contractual obligations.

9. The Organizer is not responsible in the event of non-compliance and non-compliance by the Participant with the aforementioned obligations and rules. In particular, the Participant will be held liable for any damages resulting from incorrect and unlawful conduct by the Participant that the Organizer, other Participants or third parties may suffer also due to non-compliance with the rules indicated above, including the costs necessary for the Repatriation. In these cases, the Organizer reserves the right to remove the Participant from the Juventus Summer Camp – without the right for the latter to a refund of the fee for the services not used and with the obligation to provide for the Repatriation at his own care and expense – as well as the right to exercise any action against the Participant for any damage suffered by the Organizer or that the latter has been called upon to compensate to third parties. In addition, the Organizer may demand payment of a reasonable cost for the assistance provided to the Participant, if the problem is caused intentionally by the Participant himself or through his fault, within the limits of the expenses incurred.
 10. The Organizer who has granted compensation or a price reduction, or paid compensation for damage or has been forced to comply with other obligations prescribed by law, has the right of recourse against the subjects who have contributed to the occurrence of the circumstances or event from which the compensation, price reduction, compensation for damages or other obligations in question. The Organizer who has compensated the Participant is subrogated, within the limits of the compensation paid, to all the rights and actions of the latter towards the responsible third parties; the Participant is required to provide the Organizer with all documents, information and elements in its possession useful for the exercise of the latter's right of subrogation against third parties responsible for the damage, and is liable to the Organizer for the prejudice caused to the right of subrogation.
- 16. Liability regime for incorrect execution and supervening impossibility during execution – timeliness of the complaint**
1. The Organizer is responsible for the performance of the tourist services provided for in the Contract, regardless of the fact that these tourist services must be provided by the Organizer himself, by his auxiliaries or agents when acting in the exercise of their functions, by third parties whose work he uses or by other suppliers of tourist services pursuant to Article 1228 of the Civil Code, unless he proves that the event was the result of the Participant's actions (including initiatives independently assumed by the latter in the course of the performance of the tourist services) or by the fact of an unforeseeable or unavoidable third party, by circumstances unrelated to the provision of the services provided for in the contract, by fortuitous circumstances, by force majeure, or by circumstances that the Organizer himself could not, according to professional diligence, reasonably foresee or resolve.
 2. The Participant, in compliance with the obligations of fairness and good faith referred to in Articles 1175 and 1375 of the Civil Code, informs the Organizer, directly or through the Contact Person, promptly, taking into account the circumstances of the case, of any lack of conformity detected during the performance of a tourist service provided for by the Contract and must lodge a complaint within the terms set out in Article 21 below.
 3. If one of the tourist services is not performed as agreed in the Contract, the Organizer shall remedy the lack of conformity, unless this is impossible or excessively expensive, taking into account the extent of the lack of conformity and the value of the tourist services affected by the defect. If the Organizer does not remedy the defect, the Participant is entitled to a price reduction as well as compensation for the damage that the Participant has suffered as a result of the lack of conformity, unless the Organizer proves that the lack of conformity is attributable to the Participant or to a third party unrelated to the provision of tourist services or is unavoidable or unforeseeable or due to extraordinary and unavoidable circumstances.
 4. Subject to the exceptions set out above, if the Organizer does not remedy the lack of conformity within a reasonable period set by the Participant with the complaint made pursuant to paragraph

- 2, the Participant may personally remedy the defect and claim reimbursement of necessary, reasonable and documented expenses; if the Organiser refuses to remedy the lack of conformity or if it is necessary to initiate it immediately, the Participant does not need to specify a deadline.
5. If a lack of conformity, pursuant to art. 1455 of the Civil Code, constitutes a breach of no small importance and the Organiser has not remedied it with the timely complaint made by the Participant, in relation to the duration and characteristics of the package, the Participant may, without charge, terminate the Contract by law and with immediate effect, or, if necessary, request a reduction in the price, without prejudice to any compensation for damages.
 6. If, after departure, the Organiser finds it impossible to provide, for any reason other than the Participant's own act, an essential part of the services provided for in the Contract, it shall provide adequate alternative solutions for the continuation of the planned trip without involving charges of any kind to be borne by the Participant, or reimburse the sums paid by the Purchaser, within the limits of the difference between the services originally planned and those carried out.
 7. The Participant may reject the proposed alternative solutions only if they are not comparable with what is agreed in the Contract or if the price reduction granted is inadequate. If no alternative solution is possible, or the solution prepared by the Organiser is refused by the Participant because it is not comparable to what has been agreed in the Contract or if the price reduction granted is inadequate, if the package includes transport, the Organiser will provide, without a price supplement, a means of transport equivalent to the original one provided for the return to the place of departure or to any other place agreed, compatibly with the availability of vehicles and seats, and will reimburse it to the extent of the difference between the cost of the services provided and that of the services provided up to the time of early return.

17. Hotel classification

The official classification of hotel facilities is provided in the catalogue available on the Website or in other information material only on the basis of the express and formal indications of the competent authorities of the country in which the service is provided. In the absence of official classifications recognized by the competent Public Authorities of the countries, including EU members, to which the service refers, the Organizer reserves the right to provide its own description of the accommodation facility on the Online Site, such as to allow an evaluation and consequent acceptance of the same by the Buyer.

18. Limits of damages and limitation period

1. The Participant has the right to receive from the Organiser, without undue delay, adequate compensation for any damage he may have suffered as a result of a lack of conformity.
2. The Participant is not entitled to compensation for damages if the lack of conformity is attributable to the Participant or to a third party unrelated to the provision of the tourist services included in the tourist package contract and is unforeseeable or inevitable or is due to unavoidable and extraordinary circumstances.
3. In particular, the Organiser is not liable for any damages resulting from events attributable to the Purchaser and/or the Parent and/or the Participant (including, but not limited to, autonomous and unauthorised initiatives taken by the Participant during the stay), or from circumstances unrelated to the provision of the services provided (such as, by way of example but not limited to, transfer to and from the chosen location, if excluded from the participation fee), fortuitous circumstances, force majeure, or unavoidable and extraordinary circumstances that the Organizer himself could not, according to professional diligence, reasonably foresee or resolve.
4. The compensation referred to in art. 43 and 46 of the Tourism Code and related limitation periods, are governed by the provisions thereof and in any case within the limits established by the International Conventions governing the services that are the subject of the tourist package as

well as by articles 1783 and 1784 of the Civil Code, with the exception of personal injuries not subject to the pre-established limit.

5. The right to a price reduction or compensation for damages for changes to the Contract or the replacement package is time-barred after two years from the date of the Participant's return to the place of departure.
6. The right to compensation for personal injury is time-barred after three years from the date of the Participant's return to the place of departure or in the longer period provided for compensation for personal injury by the provisions governing the services included in the package.

19. Obligation to Assist

1. The Organiser shall provide adequate assistance without delay to the Participant in difficulty also in the circumstances referred to in Article 42, paragraph 7 of the Tourism Code, in particular by providing the appropriate information regarding health services, local authorities and consular assistance and assisting the Participant in making remote communications and helping him to find alternative tourist services.
2. The Organiser may demand payment of a reasonable cost for such assistance if the problem is caused intentionally by the Participant or through his fault, within the limits of the actual expenses incurred.
3. The Organiser is exempt from its liability (Article 17 of these General Terms and Conditions) when the non-performance or incorrect performance of the Contract is attributable to the Participant or has depended on the fact of an unforeseeable or unavoidable third party, or has been caused by a fortuitous event or force majeure.

20. Complaints and complaints

1. Any failure to perform the contract must be contested by the Purchaser or the Participant during the stay by promptly submitting a complaint, so that the Organiser, its local representative or the Contact Person can verify the merits of what the Participant or Participant has asserted.
2. The Purchaser and the Participant must also - under penalty of forfeiture - file a complaint by sending a registered letter or by certified email to the address holidaysystem@pec.it with acknowledgment of receipt, to the Organizer, no later than ten working days from the date of return to the place of departure.

21. Express termination clause

The Purchaser and the Participant acknowledge that the Organiser shall have the right to terminate the Contract immediately, with the right to withhold, as a penalty, the sums of money already paid by the Purchaser, without prejudice in any case to the Organiser's right to compensation for any greater damages, and any other legal right, by simple written communication, to be sent by registered mail with return receipt, in which he declares that he intends to avail himself of this clause pursuant to art. 1456 of the Italian Civil Code, in the following cases:

- in the event of failure to fill in and deliver even one of the documents referred to in Article 15.1 above or failure to deliver within the deadline set by the Organiser;
- in the cases provided for in art. 16.10;
- in case of non-payment of the balance of the Total Price on the established dates.

22. Cancellation Fee Insurance

Cancellation insurance is not included in the price of the tour package. It is possible to stipulate the Facilitated Cancellation agreement referred to in Article 12 at the time of booking the tourist package. It is also possible to take out special insurance policies against the costs of cancelling the package. In this case, the rights arising from the insurance contracts must be exercised directly against the contracting Insurance Companies, under the conditions and in the manner provided for by these policies.

23. Alternative dispute resolution tools

1. The Organiser informs the Purchaser/Participant that it has the right to promote the out-of-court resolution of disputes relating to consumer relations through the use of voluntary or joint negotiation procedures or the conciliation procedure before arbitration or conciliation commissions for the resolution of disputes between businesses and consumers and users relating to the provision of tourist services referred to in Part V, Title II-bis of the Consumer Code (ADR – Alternative Dispute Resolution).
2. With reference to possible alternative dispute resolution tools, we inform you that a European platform for the online resolution of consumer disputes (so-called ODR platform) has been established. The ODR platform can be accessed at the following <http://ec.europa.eu/consumers/odr/> address . Through the ODR platform it is possible to consult the list of ADR entities, find the link to the website of each of them and start an online resolution procedure for the dispute in which it is involved.
3. In any case, the rights to appeal to the ordinary court competent for the dispute arising from these General Conditions or from the tourist package contract are reserved, whatever the outcome of the out-of-court settlement procedure

24. Participant Protection

1. The Organiser and the Seller established in Italy are covered by a civil liability insurance contract in favour of the Participant for compensation for damages resulting from the breach of their respective obligations assumed in their respective contracts.
2. Contracts for the organisation of tourist packages are backed by insurance policies or bank guarantees or issued by the Funds referred to in paragraph 3 of Article 47 of the Tourism Code, which, for trips abroad and trips that take place within a single country, including trips to Italy, in the event of insolvency or bankruptcy of the Organiser or Seller, guarantee, without delay at the request of the Participant, the refund of the price paid by the Purchaser for the purchase of the package and the immediate return of the Participant in the event that the package includes the transport of the Participant, as well as, if necessary, the payment of board and lodging before return. The guarantee shall be effective, appropriate to the volume of business and shall cover reasonably foreseeable costs, the amounts of payments made by or on behalf of the Participants in relation to packages, taking into account the duration of the period between the advances and the final settlement and the completion of the packages, as well as the estimated cost for repatriations in the event of the Organiser's insolvency or bankruptcy.
3. The legal entity that, on behalf of the Organizer, is required to provide the guarantee pursuant to art. 47 et seq. of the Tourism Code is Vittoria Assicurazioni S.p.A., via Ignazio Gardella 2, 20149 Milan tel. 800975505 - 015 2559718 with which the Organiser declares to have stipulated a special surety policy no. 631.36.931094 which ensures, in the event of the Organiser's insolvency or bankruptcy, the reimbursement of the price paid for the purchase of the tourist package, in addition to any expenses incurred for the immediate return of the Participant (in the event of a trip abroad), within the limits of the ceiling of Euro 500,000.00 (Euro five hundred thousand/00).
4. The guarantee referred to in the previous paragraph applies only in the event that:
 - a. the state of insolvency of the Organizer has been judicially ascertained with a measure that can no longer be enforced;
 - b. the service due to the Participant has not been fully performed, as the above provision has taken place before the provision of the services provided for in the tourist package;
 - c. the credit for the reimbursement of the price has been ascertained as part of the Organiser's insolvency procedure.
5. The procedures for accessing the guarantee and the terms for submitting the application for the reimbursement of the sums paid are indicated in the Pre-contractual Information - Technical Sheet. In order to avoid incurring forfeitures, it is advisable to keep in mind the deadlines

indicated for the submission of applications. It is understood that the expiry of the term due to the impossibility of submitting the application and not to the inertia of the Participant, allows the remission within the same terms.

6. Participants benefit from the insolvency or bankruptcy protection of the Organiser or Seller regardless of their place of residence, place of departure or place of sale of the package and regardless of the Member State in which the entity entrusted with providing protection in the event of insolvency or bankruptcy is established.
7. In the cases provided for in paragraph 2, as an alternative to a refund of the price or immediate return, the Participant may be offered the continuation of the package in the manner set out in articles 40 and 42 of the Tourism Code.
8. The Juventus Summer Camp package also includes a non-mandatory accident policy that protects the Participant from any problems he or she may have as a result of an accident only during the period of the Participant's actual stay - with the exclusion of travel (unless expressly provided for in the package) and any other item not included. The limits, deductibles and other insurance terms are specified in the Pre-Contractual Information - Technical Data Sheet.

25. Withdrawal from online sales – Exclusion of the right of withdrawal

This Contract, as it falls within the type of "distance contracts" pursuant to Article 45, paragraph 1, letter g of the Consumer Code ("any contract concluded between the Professional and the consumer within the framework of an organized regime of sale or provision of services at a distance without the physical and simultaneous presence of the Professional and the consumer, through the exclusive use of one or more means of distance communication until the conclusion of the contract, including the conclusion of the contract itself") is not subject to the exercise of the right of withdrawal, pursuant to Article 47 paragraph 1 letter g) of the Consumer Code, which regulates and lists the cases of exclusion. Therefore, the cancellation penalties referred to in art. 13 of these General Terms and Conditions to the extent indicated in the Pre-Contractual Information - Technical Data Sheet.

26. Personal data processing - Information pursuant to art. 13 of Legislative Decree no. 196/2003 and Article 13 of Regulation (EU) 2016/679

The data communicated by the Purchaser, the Parent and the Participant, necessary for the execution of the Contract, are processed in accordance with the provisions of the applicable legislation on the protection of personal data (European Regulation 679/2016 and Legislative Decree 196/2003 and subsequent amendments). Personal and special data are processed to allow the management of the Order Form, the conclusion and execution of the Contract, to provide support services and to manage payments. For the performance of the services covered by the Contract, the data are communicated to the suppliers of the services included in the tourist package. For further information, please consult the Information relating to the processing of personal data specific to the Juventus Summer Camps published in the Camp Legal Information section. It will be possible at any time to exercise the rights that the applicable legislation on the protection of personal data attributes to the data subject.

27. Sound and image recordings

The Parent who gives express authorization to film and/or film acknowledges that the Organizer will be the owner of the images and filming made during the Juventus Summer Camp and of all rights of use and exploitation, including advertising, promotional and commercial rights of the same, without any limitation and with ample right of use on any support for the fixing of the images and any means of communication for transmission, publication and dissemination, granting free of charge the widest release also pursuant to art. 10 and 320 of the Civil Code. and arts. 96 et seq. of Law no. 633 of 22.4.1941 (Copyright Law), to use, transmit, publish, disseminate and license to third parties, the rights relating to the voice, image and portrait, without any restriction, all over the world, in perpetuity and in any case for the entire duration of legal protection as sanctioned in every country in the world. No rights may be recognized in favor of the Participant in relation to the foregoing; and this, whether

the footage taken includes images of the Participant or not. Likewise, the aforementioned authorization includes the right to make processing, reduction, cutting and/or modifications of any kind to the material filmed live and/or recorded, including through any changes.

29. MANDATORY COMMUNICATION PURSUANT TO ART. 17 Law no. 38/2006

"Italian law punishes with imprisonment crimes concerning prostitution and child pornography, even if committed abroad".

ADDENDUM FACILITATED CANCELLATION

1. This cancellation agreement, which can be signed at the same time as the Contract, allows the Participant to withdraw from the Contract and cancel registration for the Juventus Summer Camp upon the occurrence of the conditions set out in art. 3 below.
2. The cancellation agreement provides for the payment of an additional non-refundable sum of € 45.00 for 1-week packages in the resorts of Sestriere, Vinovo and Chianciano Terme, equal to € 90.00 for 1-week packages at the MasterClass Camp Torino and for 2-week packages in the locations of Sestriere, Pinzolo and Chianciano Terme, equal to € 150.00 for 2-week packages at the MasterClass Camp Torino, at the Juventus English Camp Bath.
3. The Organiser recognises the Participant's right to withdraw from the Contract in the following cases:
 - death, illness or accident of the participant, parents, brothers, sisters, daughters-in-law, grandparents, uncles and nephews up to the 3rd degree of kinship;
 - inability of the Insured to reach the place of departure following serious natural disasters declared by the competent Authorities;
 - breakdown or accident to the means of transport used by the insured that prevents him or her from reaching the place of departure of the journey;
 - theft of the documents necessary for expatriation, when it is proven that it is materially impossible to remake them in time for departure;
 - inability to undertake the trip following the change in the date of the school exam session;
 - impossibility to undertake the trip in the event that, in the 7 days prior to departure, the dog or cat owned by the latter (duly registered) must undergo an urgent life-saving surgery due to injury or illness of the animal.
4. This cancellation agreement must be requested and stipulated, by checking the relevant box, strictly at the time of filling in the Order Form and the amount provided for it must be paid at the same time as the payment of the Participation Fee, otherwise it will not be effective.
5. The Facilitated Cancellation Agreement must be signed at the time of sending the Order Form and the expected amount must be paid at the same time as the payment of the Participation Fee. The notice of withdrawal must be provided promptly to Holiday System by email to theaddress_juvesummercamp@jcamp.it attaching the certification proving the serious reason. Reimbursement is excluded if the Participant has not notified the Organizer of the request for withdrawal within 5 days from the date of the occurrence of the event and in all cases in which the Camp has started.

6. In the event of exercising the right of withdrawal pursuant to Article 5 above, the Organiser will refund all the sums paid by the Purchaser on behalf of the Participant within 14 (fourteen) working days from receipt of the documentation proving the right to exercise the right of withdrawal, without prejudice to the cost of the same option which is not refundable under any circumstances.

ADDENDUM GENERAL TERMS AND CONDITIONS OF CONTRACT FOR THE SALE OF INDIVIDUAL TOURIST SERVICES

Regulatory Provisions

Contracts concerning the offer of the transport service only, the accommodation service only, or any other separate tourist service, cannot be configured as a case of negotiation of travel organization or tourist package, do not enjoy the protections provided for by European Directive 2032/2015.

The Seller who undertakes to procure a disaggregated tourist service to third parties, even electronically, is required to issue the traveller with the documents relating to this service, which show the amount paid for the service and cannot be considered a travel organiser.